

COMMUNITY RESOURCE GUIDE

TO

MEDICAL AND SOCIAL SERVICES

AVAILABLE TO PERSONS LIVING WITH



HIV/AIDS

IN NORTHEAST OHIO

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If you are aware of any information that is inaccurate or needs revision, or wish to obtain additional copies of this guide, please contact the Ryan White Part A Program at 216-348-3986.

The information presented in this guide was researched and compiled by: NightSweats & T-Cells Co.
A Cleveland based HIV/AIDS consumer operated design, advertising and public relations consulting firm.

ACKNOWLEDGEMENTS

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The AIDS Funding Collaborative (the Collaborative) was established in the Fall of 1994 in response to the Citizens' Committee on HIV/AIDS' recommendation to develop a "method of allocating and distributing community-based funding from local government, health departments, and the private sector."

Since its inception, the Collaborative has issued grants through eight funding cycles, primarily based on the Citizens' Committee's recommendations. The most recent areas of focus were: (1) capacity building, focused on increasing organizational capacity in carrying out and sustaining HIV/AIDS programs and services, (2) prevention projects targeted at reducing risk among injection drug users and urban youth, and (3) other areas of emerging needs caused by the changing face of the HIV epidemic. Since the inception of the AIDS Funding Collaborative, over \$3.5 million dollars has been awarded to local AIDS service organizations.

The Collaborative's governing body is comprised of representatives appointed by the convening organizations, along with representatives who were members of the Citizens' Committee. Current funding partners in the Collaborative include: Cuyahoga County Commissioners, The Cleveland Foundation, Mt. Sinai Health Care Foundation, Saint Luke's Foundation of Cleveland, United Way Services and The City of Cleveland.

The Cuyahoga Regional HIV Services Planning Council is a forty member body appointed by the Board of County Commissioners charged with assessing community service needs and planning direct care services under the Comprehensive AIDS Resources Emergency (CARE) Act. The Planning Council make up is demographically representative of the local epidemic and community.

Each year the Planning Council commissions a Needs Assessment to identify the service needs of persons living with HIV/AIDS, determine gaps in the local service continuum and monitor trends in the local pandemic and care delivery system. The Planning Council uses this data to request Ryan White CARE Act funding from the federal government and allocate that funding to the specific service needs of the local community. With the recent merger of the Title I and II programs, the Council allocated \$4 million dollars in the 2002/2003 program year for HIV/AIDS services.

The Planning Council meets monthly and meetings are open to the public. For more information about the Planning Council, membership and meeting dates and times contact the Ryan White Title I program office at (216) 348-3986.

THE CURRENT EPIDEMIC

It is estimated that there are 42 million people worldwide living with HIV/AIDS. As of December 1, 2003, just under one-million of those reported cases were in the United States. As of December 31, 2002 estimates from the Ohio Department of Health AIDS Surveillance Unit show that there were 12,678 reported cases in Ohio. Of those, 3,403 or 27% are in Cuyahoga and surrounding counties. (see table below)

While there remains no cure, advances in medicine have resulted in more effective treatment protocols allowing individuals infected who are in treatment to live longer more comfortable lives. While infection rates are slowing, there continue to be significant numbers of new cases identified each year. Both of these factors contribute to the increased complexity and cost of care.

LOCAL EPIDEMIOLOGY

<u>County</u>	<u>Reported Cases HIV/AIDS</u>
Ashtabula	42
Cuyahoga	3,042
Geauga	22
Lake	80
Lorain	192
<u>Medina</u>	<u>25</u>
Total:	3,403

<u>Gender</u>	
Male	79%
Female	21%
<u>Race/Ethnicity</u>	
African American	52%
Caucasian	38%
Hispanic	10%
Other	<i>less than 1%</i>

SOURCES: Ohio Department of Health AIDS Surveillance Program & Centers for Disease Control

ABOUT THIS GUIDE

THE GUIDE'S CONTENTS

The information provided in this guide is intended to be a resource for medical, dental and social service professionals to make service referrals on behalf of any clients or patients living with HIV/AIDS.

There is also a portable version companion guide for HIV/AIDS consumers and their families.

The research for this guide was conducted from September through November 2003. The providers listed and information on each provider is accurate to the extent it was reported at the time of printing.

It is possible that some service providers meeting the criteria for inclusion in this guide were inadvertently overlooked. It is also possible that providers, programs and services change. The loose-leaf presentation format allows the information in this guide to be updated without reprinting its entirety.

When making a referral on behalf of any client, please remember to contact the agency first to verify services, eligibility, referral criteria and hours of operation.

SERVICE AREA

The providers listed in this guide are located in the following north east Ohio counties:

Ashtabula County
Cuyahoga County
Geauga County

Lake County
Lorain County
Medina County

SERVICE CRITERIA

The most important service to any Person Living with HIV/AIDS (PLWH/A) is quality medical care. Therefore, the services listed in this guide center around such care and include those ancillary services designed to support one's ability to remain in care, the key to both individual health and practical public health policy.

ABOUT THIS GUIDE

The services in the local continuum of care that are included in this guide are listed below:

HIV/STD Testing
Primary Medical Care (outpatient)
Diagnostic Medical Laboratory Testing
Prescription Medications
Dental Care/Oral Health Services
Home Health Care
HIV Case Management
Mental Health Counseling
Substance Abuse Treatment
Nutritional Counseling
Psychosocial Support Groups
Housing Assistance
Meal/Food Programs
Transportation Assistance
Child Care Assistance
Hospice Care
Burial Assistance

PROVIDER CRITERIA

Providers listed in this guide are limited to those accepting Medicare, Medicaid or Veterans Administration reimbursement and those contracted with Ryan White CARE Act Title grantees to provide free direct care services to individuals who are uninsured or underinsured.

There are also private individual and group practices and agencies that accept Medicare and/or Medicaid reimbursement. For medical care (outpatient physician care and lab work) and prescription medications, the listings contained herein are limited to those specializing in HIV care through an established infectious disease program. For mental health or substance abuse treatment services the listings contained herein were limited to those that are certified by and have existing contracts with the county mental health and/or drug and alcohol addiction services board at the time of this publication.

ADDITIONAL SERVICES IN THE COMMUNITY

There may be additional prevention and care services funded through grants made by the AIDS Funding Collaborative and individual foundations. For information about currently funded services and providers or foundations that make such grants contact:

AIDS Funding Collaborative (216) 436-2233
Cleveland Foundation Center (216) 861-1933

SERVICE DESCRIPTIONS FOR INCLUSION IN THIS GUIDE

HIV/STD Testing

The entities included in this section provide free testing for HIV and/or other sexually transmitted diseases. There are currently three testing procedures. Ora- Quick is a mouth swab with results available within minutes. Ora-Sure is a mouth swab with test results available within a week. Individuals can also be tested using a blood draw. Confidential testing means that the entity testing knows who you are but cannot release your name or the test results to anyone other than the person tested. Anonymous testing means the individual tested is given a random number to receive results and no one ever knows the identity of the individual being tested.

Primary Medical Care (outpatient)

The entities included in this section provide outpatient office visits with infectious disease doctors in an infectious disease clinical setting free of charge to patients through reimbursement from Medicaid or Medicare or the uninsured through reimbursement by Ryan White Title I, II or III. This care includes routine office visits, disease management through Nurse Care Coordination, the provision of diagnostic laboratory testing, prescription medications and referrals as indicated to medical subspecialties, dental care, nutritional counseling, mental health counseling and substance abuse treatment, home health care and hospice.

Diagnostic Medical Laboratory Testing

The facilities included in this section provide diagnostic laboratory testing on site for HIV related and other indicated conditions including Viral Load, CD4 cell counts, Geno-typing free of charge to patients through reimbursement from Medicaid or Medicare or uninsured persons through reimbursement by Ryan White Titles I, II or III.

SERVICE DESCRIPTIONS FOR INCLUSION IN THIS GUIDE

Prescription Medications

The facilities included in this section provide prescription medications for HIV disease and other related conditions and/or episodic illness, prescribed by a licensed physician free of charge to patients through reimbursement from Medicaid or Medicare or uninsured persons through reimbursement by Ryan White Titles I, II or III.

Dental Care/Oral Health Services

The entities included in this section provide routine preventative dental care and restorative dental procedures and appliances for HIV/AIDS patients free of charge to patients through reimbursement from Medicaid or Medicare or uninsured persons through reimbursement by Ryan White Titles I, II or III.

Home Health Care

The entities listed in this section provide home care services free of charge to patients through reimbursement from Medicaid or Medicare or uninsured persons through reimbursement by Ryan White Title I, II or III. Services include professional nursing care and paraprofessional attendant care with a physician referral.

HIV Case Management

The entities included in this directory section provide comprehensive HIV case management services free of charge to any individual living with HIV/AIDS regardless of insurance status through reimbursement from Ryan White Titles I, II or III. Case Management includes an annual comprehensive psychosocial assessment to assist clients in identifying service needs and directly linking them to services.

SERVICE DESCRIPTIONS FOR INCLUSION IN THIS GUIDE

Mental Health Counseling

The providers listed in this section provide professional outpatient mental health services including assessments and professional counseling free of charge to patients with a DSM diagnosis through reimbursement from Medicaid or Medicare through a contract with the county mental health board or uninsured persons through reimbursement by Ryan White Title I or II.

Substance Abuse Treatment

The providers listed in this section provide professional substance abuse treatment services free of charge to patients through reimbursement from Medicaid or Medicare through the county alcohol and drug addiction services board or uninsured persons through reimbursement by Ryan White Title I or II. Services include detoxification, in-patient residential programs, out-patient treatment and aftercare services.

Nutritional Counseling

The entities listed in this section provide nutritional counseling through a licensed dietician upon physician referral free of charge to any individual living with HIV/AIDS regardless of insurance status through reimbursement from Ryan White Titles I or II.

Home Delivered Meals and Meal/Food Programs

The entities listed in this section include those that provide specially prepared home delivered meals for PLWH/A to meet specific nutritional requirements and/or provide groceries or food vouchers for PLWH/A based on income guidelines. A number to call for current food pantries and meal kitchens is also listed.

SERVICE DESCRIPTIONS FOR INCLUSION IN THIS GUIDE

Psychosocial Support Groups

The organizations included in this section offer group support programs free of charge to persons living with HIV/AIDS funded by public or private grants. These include one-time programs, groups that meet for a number of sessions in a series, ongoing groups and weekend retreats.

Housing Assistance

The providers listed in this section provide various housing assistance services including housing related legal assistance/tenant rights, housing related counseling, transitional and permanent placement assistance, temporary rental assistance, Section 8 vouchers and emergency utility and moving assistance for persons living with HIV/AIDS.

Transportation Assistance

The entities listed in this section provide free transportation to and from medical and social service appointments for PLWH/A who have no other means of transportation and/or offer gas or cab vouchers.

Child Care Assistance

The entities listed in this section provide child care/babysitting reimbursement for PLWH/A while attending a medical or social service appointment reimbursable through Title I.

SERVICE DESCRIPTIONS FOR INCLUSION IN THIS GUIDE

Hospice Care

The entities listed in this section provide in-home or residential hospice care to PLWH/A in the end stages of their illness free of charge through reimbursement from Title I.

Burial Assistance

The organizations listed in this section provide burial and or cremation services free of charge or for nominal fees.

SELECT PROGRAM AND SERVICE DESCRIPTIONS

PREVENTION PROGRAMS

The HIV/AIDS Unit of the Cleveland Department of Public Health administers over \$2.5 million dollars in grant funding to ensure effective HIV prevention and quality care for people living with and at-risk for HIV/AIDS.

Federal AIDS Prevention Grant

Supports Health Education/Risk Reduction towards populations at-risk for contracting HIV. Funding is focused on programs that offer client centered testing, public information, outreach services to specific at- risk populations.

Community Development Block Grant (CDBG)

Supports prevention education to meet the needs of Clevelanders at-risk for HIV. Funding is focused on programs that offer client centered testing, direct interventions to groups and individuals, and outreach services.

Housing Opportunities for People With AIDS (HOPWA)

Provides housing and supportive services to individuals living with HIV/AIDS and their families

For more information about current programs and providers, or to find out more about future grant opportunities contact:

**City of Cleveland
Department of Public Health
HIV/AIDS Unit
1925 St. Clair Avenue
Cleveland, Ohio 44114
(216) 420-8504**

CUYAHOGA COUNTY HIV PREVENTION REGIONAL ADVISORY GROUP – (RAG)

The Cuyahoga County HIV Prevention Regional Advisory Group (RAG) is a community driven planning organization charged with developing a comprehensive HIV prevention plan that is based on scientific evidence and community values. The group is comprised of AIDS educators, service providers, community members, and people living with HIV/AIDS. It is the intention of RAG that membership, to the extent possible, reflect the demographics of HIV/AIDS cases in Cuyahoga County. All RAG meetings are open to the public. For more information, call the City Of Cleveland- HIV/AIDS Unit at the number listed above.

SELECT PROGRAM AND SERVICE DESCRIPTIONS

VETERANS ADMINISTRATION

The VA provides Disability Benefits, Education & Training Benefits, Vocational Rehabilitation & Employment Services, Home Loans, Burial Benefit, Dependents' and Survivors' Benefits, Life Insurance and Health Care for eligible individuals (and their families) who have served in active military duty.

Health Care benefits include:

Hospital, outpatient medical, dental, pharmacy and prosthetic services.

Domiciliary, nursing home, and community-based residential care.

Sexual trauma counseling

Specialized health care for women veterans.

Health and rehabilitation programs for homeless veterans.

Readjustment counseling.

Alcohol and drug dependency treatment.

Medical evaluation for military service exposure including Gulf War, Agent Orange, radiation, or other environmental hazards.

- Some services not covered by VA benefits may be available through the Ryan White Programs.

CHAMPVA shares the cost of medical services for eligible dependents and survivors of certain veterans.

Toll Free Numbers:

General Information	1-800-827-1000
Health Benefits	1-877-222-8387
VA Life Insurance	1-800-669-8477
CHAMPVA	1-800-733-8387
TDD	1-800-829-4833

Local Veterans' Affairs Medical Centers:

Brecksville (440) 526-3030
10000 Brecksville Road
Brecksville, Ohio 44141

Wade Park (216) 791-3800
10701 East Blvd.
Cleveland, Ohio 44106

SELECT PROGRAM AND SERVICE DESCRIPTIONS

RYAN WHITE CARE ACT

Congress first authorized the **Ryan White Comprehensive AIDS Resources Emergency (CARE) Act** in 1990 and re-authorized the legislation in 1996 and again in 2000. The CARE Act represents the largest dollar investment made by the Federal government specifically for the provision of services for people living with HIV disease.

The purpose of the **Ryan White CARE Act** is to improve the quality and availability of care for people with HIV disease. The Act is also intended to reduce the burden on the local health system to absorb the high cost of treating this illness by reimbursing providers for delivering services free of charge to the uninsured.

Title I of the Act provides grant funding directly to Eligible Metropolitan Areas with the largest number of reported cases of AIDS, to meet emergency needs of people living with HIV disease. Cleveland is the only Title I funded area in Ohio. The services funded by Title I are explained in the pages that follow.

Title II of the Act provides funding directly to the fifty states to administer additional services in all communities across each state. The state of Ohio is divided into 11 Title II service areas. In Ohio, Title II funds are used to fund a number of client based services. In northeast Ohio where Title I funds cover many services, Title II funds are used to assist clients with additional emergency needs not covered by Title I. Services funded by Title II are explained on the pages that follow.

Title III of the Act provides funding directly to various service providers throughout the country for special programs and or additional services. University Hospitals Health System and the Care Alliance receive Title III funding to serve PLWH/A. The providers and services funded by Title III to offer free services are listed in this guide.

Community Planning

Both Titles I and II have community planning bodies that assess community service needs and allocate CARE Act resources to various services to meet those needs. **The Cuyahoga Regional HIV/Service Planning Council** plans for Title I services and the **Title II Planning Consortium** (a standing committee of the Planning Council) plans Title II services.

For more information about the meeting dates and times of the planning groups call 216-348-3986. Visit our website at www.cuyahoga.oh.us/ryanwhite.

SELECT PROGRAM AND SERVICE DESCRIPTIONS

RYAN WHITE - TITLE I PROGRAM

Ryan White Title I is a federally funded grant program, administered by the Cuyahoga County Commissioners, that provides free medical, dental and social support services to uninsured and underinsured persons living with HIV/AIDS in Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties. Agencies that provide services free of charge to clients funded by Title I are listed in this guide.

Title I funded services include:

Case Management: Services designed to help clients identify service needs and eligibility and help them access and coordinate care.

Child Care Assistance: Child care reimbursement to attend medical/social service appointments at select providers.

Dental Care/Oral Health Services: Diagnostic and dental treatment services.

Home Health Care: Nursing and homemaker/attendant care to homebound clients.

Home Delivered Meals: Special nutritionally prepared meals based on physician or dietician instructions delivered to home bound persons living with HIV/AIDS.

Hospice Care: Residential and/or home-based hospice care to persons with terminal AIDS.

Laboratory Testing: Medical diagnostic testing related to HIV/AIDS and other conditions.

Medication Assistance: Prescription medications for HIV/AIDS related episodic treatment.

Mental Health Services: Professional counseling services.

Nutritional Counseling: Professional dietary counseling to assure appropriate diet.

Primary Care: Non-emergency outpatient office visits for routine physician and nurse care.

Substance Abuse Treatment: Professional treatment services for drug or alcohol addiction.

Support Groups: HIV related support groups.

Transitional Housing Assistance: Temporary rental subsidy while seeking subsidized or less expensive housing (see MRAP).

Transportation: Rides or reimbursement to medical and/or social service appointments.

SELECT PROGRAM AND SERVICE DESCRIPTIONS

RYAN WHITE - TITLE II PROGRAM

The Ryan White Title II Program provides additional emergency assistance to eligible individuals on a case by case basis. The local Title II Consortium service area includes Ashtabula, Cuyahoga, Geauga, Lake and Lorain Counties. Medina County is served by the Akron area Title II consortium.

Locally, funds are used to assist clients in emergency situations with utilities, transportation and food vouchers or medical and social services for uninsured persons in communities that do not have Title I funded services. For more information on Title II emergency assistance please contact any case manager listed in this guide at any agency listed as a Title II access point.

Title II funds may also be used to assist eligible clients with health insurance premiums and deductibles or co-pays, meeting Medicaid spend downs, and prescription medications.

OHIO DEPARTMENT OF HEALTH - AIDS CLIENT RESOURCE SECTION

ODH administers the Title II Program for the state of Ohio. Ohio is divided into eleven Title II Planning Consortia and service areas. Title II funds case management positions and emergency assistance statewide. ODH also administers the **OHDAP** Ohio Drug Assistance Program, the **HIPP** Health Insurance Premium Program and the Medicaid **Spend Down** program with federal Title II dollars. In addition, the AIDS Surveillance Unit monitors reported cases of the pandemic and provides epidemiological reports.

AIDS DRUG ASSISTANCE PROGRAM- ADAP

In Ohio, the program is called **OHDAP, Ohio Drug Assistance Program**. The OHDAP program uses Title II funding to provide HIV medications for eligible individuals who have no insurance, no insurance with prescription coverage or do not qualify for Medicaid. Check with a case manager for current eligibility guidelines.

HEALTH INSURANCE PREMIUM PROGRAM- HIPP

Title II funds can be used to assist a client who has their own health insurance in paying monthly premiums, deductibles and/or co-payments. Check with a case manager for current eligibility guidelines.

MEDICAID SPEND DOWN

Title II can assist clients who have Medicaid coverage for medical services and prescriptions but are unable to meet their monthly deductible. Check with a case manager for current eligibility guidelines.

SELECT PROGRAM AND SERVICE DESCRIPTIONS

CLINICAL TRIALS

Programs that offer free prescription medications or other treatments to study their effectiveness before they are approved for general clinical use.

ARAP - AIDS RENTAL ASSISTANCE PROGRAM

A federal housing assistance program funded by HOPWA that provides emergency deposits, rent and utility assistance for persons living with AIDS. Check with a case manager for current eligibility guidelines.

MRAP - MONTHLY RENTAL ASSISTANCE PROGRAM

MRAP is a temporary transitional housing program providing a small rental subsidy paid directly to a landlord, to help clients living with HIV while transitioning into less expensive housing arrangements. Check with a case manager for current eligibility guidelines.

SECTION 8 HOUSING

A subsidized rental program for individuals or families who meet specific income or disability guidelines

SHELTER PLUS CARE

Emerald Development and Economic Development Network, Inc. (216) 961-9690

A federal housing program administered locally with matching funds, that provides rental assistance for a variety of housing choices, accompanied by supportive services for homeless persons with disabilities (including HIV/AIDS consumers) and their families. Locally, the program is administered by EDEN.

LEGAL AID SOCIETY OF CLEVELAND (216) 687-1900

Legal Aid provides free legal assistance to low-income persons in Ashtabula, Cuyahoga, Geauga, Lake and Lorain Counties, in the areas of consumer law, social security and other public benefits, housing, education, family law, employment law, elder law, income tax law, and immigration law.

SOCIAL SECURITY ADMINISTRATION - (800) 772-1213 www.ssa.gov

SUPPLEMENTAL SECURITY INCOME- SSI

A monthly benefit for persons 65 years of age or older, blind or disabled and have limited income and assets. Persons eligible for SSI are usually eligible for Medicaid and Food Stamps. Contact the local Social Security office for more information.

SUPPLEMENTAL SECURITY DISABILITY INSURANCE- SSDI

A monthly benefit for disabled persons who have met certain work requirements prior to their disability. Persons receiving SSDI qualify for Medicare health benefits. Contact the local Social Security office for more information.

SELECT PROGRAM AND SERVICE DESCRIPTIONS

MEDICAID

Medicaid is a state and federally funded health care plan for low-income and medically vulnerable people of all ages. Coverage generally pays for doctor's visits, hospitalizations, prescription drugs, dental and vision care. Persons can apply for Medicaid at their County Job/Employment and Family Services office.

(MEDICAID) SPENDDOWN

Spend Down Medicaid is for individuals with disabilities or aged 65 or older who meet the Medicaid eligibility health guidelines except their income is too high. Individuals on spend down use paid or incurred medical expenses to "spend down" their income to Medicaid income levels. Once the consumer reaches his/ her designated "spend down" each month, he/she becomes qualified for Medicaid. The date of eligibility each month depends on the date the consumer reaches his or her spend down amount. Spend Down is also administered at the County Job/Employment Service office. (Ryan White Title II can pay monthly spend downs for eligible HIV/AIDS consumers.)

MEDICARE

The federal health insurance program for people 65 years of age or older, younger people with disabilities, and people with End-Stage Renal Disease. Medicare coverage is made up of two parts: Hospital Insurance (Part A) and Medical Insurance (Part B). Neither currently pays for prescriptions. Persons can apply for Medicare at their local Social Security office.

HEALTHY START – CHILDREN'S HEALTH INSURANCE PROGRAM (CHIP)

A Medicaid program that provides free health insurance for pregnant women, children through age eighteen and their parents in low income families. Coverage includes doctor visits, well-child visits, hospitalizations, prescription drugs, immunizations, dental and vision care. Eligibility is based on income and household size. Children qualify in families earning up to 200% of the Federal Poverty Level. Families should inquire about Health Start at their County Job/Employment and Family Services office.

FOOD STAMPS – (OHIO DIRECTIONS CARD)

The Food Stamp Program enables low-income families to buy nutritious food with coupons or Electronic Benefits Transfer (EBT) cards. Recipients can use their benefits at authorized retail food stores. The program is federally funded and individuals can apply at their County Job/Employment and Family Service office.

TEMPORARY ASSISTANCE TO NEEDY FAMILIES- TANF

TANF is a monthly benefit for families with annual incomes below a certain level who have dependent children. There are specific eligibility and work/training requirements in order to receive benefits. There is a lifetime maximum benefit. Individuals can receive information about the program or apply at their County Job/Employment and Family Service Office.

SELECT PROGRAM AND SERVICE DESCRIPTIONS

SENIOR SERVICES

PASSPORT

Persons/couples over the age of 60 who also meet certain income and health guidelines may be eligible to receive services including an emergency alert system, a home health aid, home attendant to assist with cleaning laundry and meal preparation, transportation to and from the doctor, adult day care and home delivered meals.

OPTIONS

Persons/couples over the age of 60 who have incomes and assets above the eligibility level for PASSPORT are eligible for the OPTIONS program. OPTIONS provides similar benefits with a monthly co-payment.

AREA AGENCY ON AGING-

The local AAA administers the PASSPORT and OPTIONS Programs for persons over the age of 60. The local AAA will assign a case manager, assess a client's needs, inform clients of the current eligibility criteria and services available, and assist in the referral to providers for specific services.

For clients living in Cuyahoga, Geauga, Lake, Lorain and Medina Counties:

Western Reserve Area Agency on Aging PH: (216) 621-0303

For clients living in Ashtabula County:

Area Agency on Aging (Youngstown) PH: (330) 746-2938

UTILITY ASSISTANCE

The Ohio Department of Development offers several programs to help low-income households pay utility bills and improve their home energy efficiency. **1-800-282-0880**

HEAP – Home Energy Assistance Program (Cuyahoga County 216-518-4014)

E-HEAP- HEAP Emergency

Winter and Summer Crisis Programs

PIPP- Percentage of Income Payment Program

HWAP-Home Weatherization Assistance Program

Energy Share Program 216-861-8185

Third Party (shut-off) Notification

Dominion East Ohio 800-362-7557

First Energy (CEI) 800-589-3101

Columbia Gas 800-344-4077

Cleveland Public Power 216-664-4600

PRC- Prevention, Retention & Contingency 216-987-7000

ADDITIONAL RESOURCES

STATE OF OHIO

Governor's Council on Disabled Persons
(614) 438-1391

Ohio AIDS Clinical Trials Unit
Case Western Reserve,
University Hospitals of Cleveland
(216) 844-8175

Ohio AIDS Clinical Trials Unit
The Cleveland Clinic Foundation
(216) 444-0214

Ohio AIDS Clinical Trials Unit
Ohio State University Medical Center
(614) 293-8112

Ohio AIDS Coalition
(800) 226-5554

Ohio AIDS Deaf Hotline
(800) 332-3889

Ohio Department of Mental Health
(614) 466-2596

Ohio Department of Health
HIV Drug Assistance Program
(800) 777-4775

Ohio Department of Health
HIV Client Programming
(614) 752-2427

Ohio Department of Health
Ryan White Program Coordinator
(614) 644-8085

Ohio Department of Health
HIV Case Management Coordinator
(614) 644-1877

Ohio Department of Health
Health Insurance Premium Payment Program
(800) 777-4775

NATIONAL NUMBERS

Amfar
American Foundation for AIDS Research
(800) 362-6327

CDC National AIDS Hotline
(800) 342-2437 English
(800) 344-7432 Spanish
(800) 243-7889 TTY

CDC AIDS Information Clearinghouse
(800) 458-5231

CDC STD Hotline
(800) 277-8922

Clinical Trials Hotline
(800) 227-8922

National AIDS Hotline
(800) 342-2437

Project Inform
(800) 822-7422

San Francisco AIDS Foundation Hotline
(415) 863-2437

Social Security Administration
(800) 772-1213

Spanish Hotline
(800) 344-7432

Suicide Prevention Hotline
(800) 888-2273

MEDICATIONS ASSISTANCE PROGRAMS

Pharmaceutical Research and Manufacturers of America (PHARMA)

Will search for programs that provide prescription drug assistance.

(877) 794-6446

www.rxfroho.org

Abbott Laboratories
(800) 222-6883

Genetics Institute, Inc.
(888) 638-6342

Pharman & Upjohn, Inc.
(800) 242-7014

Agouron Pharmaceuticals
(888) 777-6637

Genzyme Corp.
(800) 745-4447

Proctor & Gamble
(800) 448-4878

Alza Pharmaceuticals
(800) 577 3788

Gilead Sciences, Inc.
(800) 445-3235

Rhone-Poulenc Rorer Inc.
(610) 454-8110

AMGEN Inc.
(800) 272-9376

Glaxo Wellcome, Inc.
(800) 722-9294

Roche Laboratories
(800) 285-4484

Astrazeneca
(800) 488-3247

Hoechst Marion Roussel
(800) 221-4025

Roxane Laboratories Inc.
(800) 274-8651

Bayer
(800) 998-9180

Janssen Pharmaceutica
(800) 544-2987

Sanofi-Synthelabo, Inc.
(800) 446-6267

Biogen, Inc.
(800) 456-2255

Ely Lilly and Co.
(800) 545-6962

Schering- Key Pharmaceuticals
(800) 656-9485

Boehringer Ingelelm
(800) 556-8317

The Lipsome Co, Inc.
(800) 335 5476

Searle
(800) 542-2526

Bristol-Meyers Squibb Co.
(800) 332-2056

Merck & Co., Inc.
(800) 850-3430

Serano Laboratories Inc.
(617) 982-9000

Dupont Pharmaceuticals Co.
(800) 474-2762

Novartis Pharmaceuticals
(800) 257-3237

Sigma-Tau Pharmaceuticals
(800) 999-NORD

Eisis, Inc
(800) 226-2072

Ortho Biotech inc.
(800) 553-3851

SmithKline Beecham
(800) 546-0420

Elan Pharmaceuticals, Inc.
(800) 528-4362

Parke-Davis
(908) 725-1247

Solvay
(800) 788-9277

Fujisawa Health Care, Inc.
(800) 477-6472

Pasteur Merieux Connaught
(800) 822-2463

3M Pharmaceuticals
(800) 328-0255

Genetech, Inc.
(800) 879-4747

Pfizer Inc.
(800) 646-4455

Wyeth-Ayerst Laboratories
(703) 706-5922

TREATMENT NEWSLETTERS

AIDS Treatment News

c/o Philadelphia FIGHT
1233 Locust St., 5th Floor
Philadelphia, PA 19107
(800) TREAT-1-2
www.aidsnews.org

Project Inform

205 13th St., #2001
San Francisco, CA 94102
(800) 822-7422
www.projinf.org

BETA

Bulletin of Experimental AIDS Treatments
995 Market St., #200
San Francisco, CA 94103
(800) 367-AIDS

Treatment Action Group

611 Broadway, #612
New York, New York 10012
(212) 253-7922
www.aidsinfonyc.com

Gay Mens Health Crisis

Treatment Issues
The Tisch Building
119 West 24th St.
New York, NY 10011
(212) 367-1528
www.gmhc.org

IMPORTANT COUNTY NUMBERS

ASHTABULA COUNTY

Information and Referral

Acquire
(440) 997-5936

Board of County Commissioners

Robert J. Boggs, Joseph A. Moroski, Deborah A. Newcomb
(440) 576-3750

Ashtabula County Health District

12 W. Jefferson St.
Jefferson, OH 44047
(440) 576-6010

Ashtabula County Department of Jobs and Family Services

Medicaid, Food Stamps, Healthy Start, TANF
2924 Donahue Drive
Ashtabula, OH 44005
(440) 998-1110

Senior Care Network of Ashtabula County

4632 Main Ave.
Ashtabula, OH 44005
(440) 293-5416

Ashtabula County Mental Health and Recovery Services Board

4817 State Rd., Suite 203
Ashtabula, OH 44004
(440) 992-3121

Help Hotline (Emergency)
(330) 424-7767

Ashtabula City Health District

4717 Main Ave.
Municipal Building
Ashtabula, OH 44004
(440) 992-7123

IMPORTANT COUNTY NUMBERS

CUYAHOGA COUNTY

Information & Referral

First Call for Help
(216) 436-2000

Board of County Commissioners

Jimmy Dimora, Timothy F. Hagan, Peter Lawson Jones

Cuyahoga County Health District

One Playhouse Sq.
1375 Euclid Ave.
Cleveland, OH 44115
(216) 443-7500

Cuyahoga County Department of Employment and Family Services

Food Stamps, Healthy Start, TANF

Virgil E. Brown Center
1641 Payne Ave., #520
Cleveland, OH 44114
(216) 987-6640

Cuyahoga County Department of Senior and Adult Services

Reserve Square
1701 East 12th street
Cleveland, OH 44114
(216) 420-6750

Cuyahoga County Community Mental Health Board

1400 West 25th Street, 3rd Floor
Cleveland, OH 44113
(216) 241-3400

Mobil Crisis (24 Hour Emergency)

(216) 623-6888

IMPORTANT COUNTY NUMBERS

CUYAHOGA COUNTY

(Continued)

Alcohol and Drug Addiction Services Board

614 W. Superior, #300
Cleveland, OH 44113
(216) 348-4830

**Ryan White Title I Program Administration
Cuyahoga Regional HIV Services Planning Council**

Virgil E. Brown Bldg.
1641 Payne Avenue, Suite #100
Cleveland, Ohio 44114
(216) 348-3986

City of Cleveland

Department of Public Health

Mural Bldg.
1925 St. Clair Ave.
Cleveland, OH 44114
(216) 664-4370

HIV/AIDS Project Coordinator

Mural Bldg.
1925 St. Clair Ave.
Cleveland, OH 44114
(216) 420-8505

IMPORTANT COUNTY NUMBERS

GEAUGA COUNTY

Information and Referral

United Way Information Line
(440) 285-2261

Board of County Commissioners

William M. Repke, William S. Young, Neil C. Hofstetter
(440) 285-6180

Combined Health District

470 Center Street, Bldg. #8
Chardon, OH 44024
(440) 285-2222

Geauga County Job & Family Services

Medicaid, Food Stamps, Healthy Start, TANF
12480 Ravenwood Dr.
Chardon, Oh 44024
(440) 285-9141

Geauga County Department on Aging

12555 Ravenwood Drive
Chardon, OH 44024
(440) 295-2222

Geauga County Board of Mental Health and Recovery Resources

13244 Ravenna Road
Chardon, OH 44024
(440) 285-2282

Cope Line (Emergency)
(888) 285-5665

IMPORTANT COUNTY NUMBERS

LAKE COUNTY

Information and Referral

First Call for Help
(440) 953-5465

Board of County Commissioners

Robert E. Aufuldish, Raymond E. Sines, Daniel P. Troy
(440) 350-2745

Lake County General Health District

33 Mill Street
Painesville, OH 44077
(440) 350-2543

Lake County Job & Family Services

Medicaid, Food Stamps, Healthy Start, TANF
177 Main Street
Painesville, OH 44077
(440) 350-4000

Lake County Council on Aging

8520 East Ave.
Mentor, OH 44060
(800) 755-1402

Lake County Alcohol Drug Addiction and Mental Health Services

1 Victoria Place #205
Painesville, OH 44077
(440) 352-3117

Pathways (Emergency Crisis Stabilization)

First Call for Help
(440) 953-8255

City of Painesville

Lake County General Health District
33 Mill Street
Painesville, OH 44077
(440) 350-2543

IMPORTANT COUNTY NUMBERS

LORAIN COUNTY

Information and Referral

First Call for Help
(440) 282-7401

Board of County Commissioners

Mary Jo Vasi, David J. Moore, Betty C. Blair`
(440) 329-5111

Lorain County General Health District

9880 S. Murray Ridge Rd.
Elyria, OH 44035
(440) 322-6367

Lorain County Department of Jobs and Family Services

Medicaid, Food Stamps, Healthy Start, TANF
42485 North Ridge Road
Elyria, OH 44035
(440) 284-4500

Lorain County Office on Aging

320 North Gateway Blvd.
Elyria, OH 44035
(440) 326-4800

Lorain County Board of Mental Health (& Addiction Services)

347 Midway Blvd., # 205
Elyria, OH 44035
(440) 324-2020

Emergency Stabilization Services
(800) 888-6161

City of Lorain

Lorain City Health District
1144 West Erie Avenue
Lorain, OH 44052
(440) 204-2300

City of Elyria

City of Elyria Health Department
202 Chestnut Street
Elyria, OH 44035
(440) 323-7595

IMPORTANT COUNTY NUMBERS

MEDINA COUNTY

Information and Referral

First Call for Help
(330) 723-2434

Board of County Commissioners

Sharon A. Ray, Patricia G. Geissman, Stephen D. Hambley
(330) 722-9208

Medina County Combined General Health District

4800 Ledgewood Dr.
Medina, OH 44258
(330) 723-9523

Medina County Department of Jobs and Family Services

Medicaid, Food Stamps, Healthy Start, TANF
232 Northland Drive
Medina, OH 44256
(330) 722-9283

Medina County Office for Older Adults

246 Northland, Drive
Medina, OH 44256
(330) 723-9514

Alcohol Drug Addiction and Mental Health Board

246 Northland, Drive
Medina, OH 44256
(330) 723-9514

Alternative Paths (Emergency)
(330) 725-9195

City of Medina

Department of Public Health
Medina County Combined General Health District
4800 Ledgewood Dr.
Medina, OH 44258
(330) 723-9523

ASHTABULA COUNTY

SERVICE AGENCIES

Burial Assistance

Cleveland Memorial Society
21600 Shaker Boulevard
Cleveland, OH 44122
PH: (216) 751-5515
www.community.cleveland.com/cc/memorialsociety

Contact Name: N/A

Reimbursement Accepted: One time \$15.00 membership fee

Referral Criteria: N/A

Documentation Required: N/A

Bus Route/Rapid Line: N/A

Notes: Members are eligible for low cost cremation or burial.

Ohio Cremation and Memorial Society
P.O. Box 65
Chardon, OH 44024
PH: (800) 555-2188
Fax: (440) 285-5427
ohiocremation.org

Contact Name: Kim Hayden

Reimbursement Accepted: One time \$25.00 membership fee

Referral Criteria: N/A

Documentation Required: N/A

Bus Route/Rapid Line: N/A

Referral Criteria: N/A

Notes: Members are eligible for low cost cremation.

Child Care Assistance

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name:	Gail Anderson
Reimbursement Accepted:	Services are free of charge funded by Ryan White Title I
Referral Criteria:	Client initiated
Documentation Required:	N/A
Hours of operation:	By prior arrangement
Notes:	Child Care or baby sitter reimbursement directly to non-family member care giver for consumers to attend medical and social service appointments.

Case Management (HIV)

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name:	Gail Anderson
Reimbursement Accepted:	Services are free of charge funded by Ryan White Title I
Referral Criteria:	Client initiated
Documentation Required:	N/A
Bus Route/Rapid Line:	ACTS (Ashtabula County Transportation System) Schedule ride.
Hours of operation:	By appointment
Notes:	<i>Ryan White Title II Emergency Assistance Access Point</i>

HIV Testing

Ashtabula County
4510 Collins Blvd. #4
Ashtabula, OH 44004
PH: (440) 275-9400

Contact Name:	Gail Anderson
Reimbursement Accepted:	Services are free
Referral Criteria:	None needed
Documentation Required:	None needed
Bus Route/Rapid Line:	Uptown and Harbor lines
Hours of Operation:	Every other Mon. 10:00 A.M.-2P.M.
Notes:	anonymous and confidential

Home Delivered Meals

Ashtabula County Community Action Agency
3215 Lake Avenue
Ashtabula, OH 44004
PH: (440) 997-5957 or (800) 874-8545
Fax: (440) 997-6162

Contact Name: Cynthia Kubhitz

Reimbursement Accepted: Services are free. Elderly funded By Title 20 program

Referral Criteria: Family member or social worker

Documentation Required: Verification of age, disability, income and medical condition

Bus Route/Rapid Line: N/A

Hours of Operation: Mon.-Fri., 8:00 A.M.-4:30 P.M.

Notes: Clients must be over 60 and homebound
Disaled must meet income guidelines.

Home Health Care

TLC Staff Builders
5792 Heisley Road
Mentor, OH 44060
PH: (440) 358-9200
Fax: (440) 358-9201
www.tlc@home.com

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicare
Referral Criteria:	Doctor's referral
Documentation Required:	Proof of insurance
Bus Route/Rapid Line:	N/A
Hours of Operation:	Mon.-Fri., 8:00 A.M.-5:00 P.M.
Notes:	Skilled nursing only

Visiting Nurse Association of Cleveland
2500 East 22nd Street
Cleveland, OH 44115
PH: (216) 931-1400
Fax: (216) 694-6379
info@vnacleveland.org

Contact Name:	
Reimbursement Accepted:	Medicare/Medicaid
Referral Criteria:	Doctor's referral
Documentation Required:	Proof of insurance
Bus Route/Rapid Line:	N/A
Hours of Operation:	Mon.-Fri., 8:00 A.M.-5:00 P.M.
Notes:	Nursing and/or attendant

Hospice Care

Hospice of the Western Reserve
300 East 185th Street
Cleveland, OH 44119
PH: (216) 383-3776
(Residential) Robert Phillips-Plona
PH: (216) 231-8650
(in home) Pamela Fessler

Contact name:	see above
Reimbursement Accepted:	Services are free funded by Ryan White Title I and/or Medicaid.
Referral Criteria:	Client initiated
Documentation Required:	Physician's referral
Bus Route/Rapid Line:	N/A
Hours of Operation:	24/7

Housing Assistance

AIDS Taskforce of Greater Cleveland
LAKE COUNTY GHD- GAIL
2728 Euclid Avenue, Suite 400
Cleveland, OH 44115
PH: (216) 621-0766
Fax: (216) 622-7785
aidstaskforce.org

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free funded by Ryan White Titles I & II,

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, current State of Ohio Picture I.D. and proof of residence

Bus Route/Rapid Line: ACTS (Ashtabula County Transit System) Schedule ride.

Hours of Operation: Call for an appointment

Notes: Title I/MRAP and ARAP Program,
Ryan White Title II Emergency Assistance Access Point

Ashtabula Metropolitan Housing Authority
3526 Lake Ave.
Ashtabula, Ohio 44005
PH: (440) 992-3156
Fax: (440) 992-7947

Contact Name: Receptionist will advise

Reimbursement Accepted: N/A

Referral Criteria: Client initiated

Documentation Required: Proof of income and residence

Bus Route/Rapid Line: Harbor route

Hours of Operation: Mon.-Fri., 8:00 A.M.-4:30 P.M.

Notes: Short term rent and mortgage assistance and supportive services.
Section 8 access point.

Mental Health Counseling

Catholic Charities of Ashtabula, Inc.
4200 Park Avenue, 3rd Floor
Ashtabula, OH 44004
PH: (440) 992-2121
Fax: (440) 992-5974

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: Uptown route
Hours of Operation: Mon.-Fri., 8:30 A.M.-5:00 P.M.

Community Counseling Center of Ashtabula County
2801 "C" Court
Ashtabula, OH 44004
PH: (440) 998-4210
PH: (800)- 998-4210
Fax: (440) 998-6489

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: Uptown route
Hours of Operation: Mon.-Fri., 8:30 A.M.-5:00 P.M.

Mental Health Counseling

Conneaut Human Resources Center
327 Mill Street
Conneaut, OH 44030
PH: (440)-593-5273
Fax: (440) 599-7441

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: ACTS (Ashtabula County Transit System) Schedule ride.
Hours of Operation: Mon.-Fri., 8:00 A.M.-4:30 P.M.

The North Coast Center
4200 Park Avenue-2nd Floor
Ashtabula, OH 44004
PH: (440)-992-8552
Fax: (440) 992-8537

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicare/Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: Uptown route
Hours of Operation: Mon., Tue., and Thur., 8:00 A.M.-9:00 P.M.,
Wed. and Fri., 8:00 A.M.-5:00 P.M.
Notes: Out patient treatment program. Child, adolescent and adult services

Prescription Medication

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name: Gail Anderson

Reimbursement Accepted: Services are free of charge funded by Ryan White Title I

Referral Criteria: Client initiated

Documentation Required: N/A

Bus Route/Rapid Line: ACTS (Ashtabula County Transit System) Schedule ride.

Hours of operation: By appointment

Notes: Case Manager can assist in processing
Ohio AIDS Drug Assistance Program (ODAP) application
PH: (800) 777-4775

Substance Abuse Treatment

Conneaut Human Resources Center
327 Mill Street
Conneaut, OH 44030
PH: (440)-593-5273
Fax: (440) 599-7441

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: ACTS (Ashtabula County Transit System) Schedule ride.
Hours of Operation: Mon.-Fri., 8:00 A.M.-4:30 P.M.

Glenbeigh Health Sources
2863 State Route 45
Rock Creek, OH 44084-0298
PH: (440)-275-3327

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicare/Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: ACTS (Ashtabula County Transit System) Schedule ride.
Hours of Operation: 24/7
Notes: In-patient and out-patient treatment programs
18 years and older

Substance Abuse Treatment

Lake Area Recovery Center
2801 "C" Court
Ashtabula, OH 44004
PH: (440)-998-0722
Fax: (440) 992-1699
www.larc.cc

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicare/Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	Uptown route
Hours of Operation:	24/7
Notes:	In-patient and out-patient treatment programs Adults and adolescents

The North Coast Center
4200 Park Avenue-2nd Floor
Ashtabula, OH 44004
PH: (440)-992-8552
Fax: (440) 992-8537

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicare/Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	Uptown route
Hours of Operation:	Mon., Tue., and Thur., 8:00 A.M.-9:00 P.M., Wed. and Fri., 8:00 A.M.-5:00 P.M.
Notes:	Out patient treatment program. Child, adolescent and adult services

Support Groups

**Ashtabula and Lake
Red Cross
433 Center Street
Ashtabula, OH 44004
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net**

Contact Name:	Gail Anderson
Reimbursement Accepted:	Services are free of charge funded by Ryan White Title I
Referral Criteria:	Client initiated
Documentation Required:	N/A
Bus Route/Rapid Line:	Facilitator will advise
Hours of operation:	Every other sat., 10:00 A.M.-12:00 P.M.
Notes:	Call ahead for group location, days and time.

Transportation Assistance

Ashtabula County Transportation System
2924 Donahue Drive
Ashtabula, OH 44004
PH: (440) 992-4411

Contact Name: Receptionist will advise
Reimbursement: Highest fares are \$1.50
Referral Criteria: N/A
Documentation Required: Proof of disability
Bus Route/Rapid Line: ACTS (Ashtabula County Transit System) Schedule ride.
Hours of Operation: Mon.-Sat. 6:00 A.M.-6:00 P.M.
Notes: Trips should be pre-scheduled 24-48 hours in advance

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name: Gail Anderson
Reimbursement Accepted: Services are free of charge funded by Ryan White Title I
Referral Criteria: Client initiated
Documentation Required: N/A
Bus Route/Rapid Line: ACTS (Ashtabula County Transit System) Schedule ride.
Hours of operation: By appointment
Notes: Gas vouchers available for travel to and from medical and social service appointments.

CUYAHOGA COUNTY SERVICE AGENCIES

Burial Assistance

Cleveland Memorial Society
21600 Shaker Boulevard
Cleveland, OH 44122
PH: (216) 751-5515
www.community.cleveland.com/cc/memorialsociety

Contact Name: N/A

Reimbursement Accepted: One time \$15.00 membership fee

Referral Criteria: N/A

Documentation Required: N/A

Bus Route/Rapid Line: N/A

Notes: Members are eligible for low cost cremation or burial.

Ohio Cremation and Memorial Society
P.O. Box 65
Chardon, OH 44024
PH: (800) 555-2188
Fax: (440) 285-5427
ohiocremation.org

Contact Name: Kim Hayden

Reimbursement Accepted: One time \$25.00 membership fee

Referral Criteria: N/A

Documentation Required: N/A

Bus Route/Rapid Line: N/A

Referral Criteria: N/A

Notes: Members are eligible for low cost cremation.

Case Management (HIV)

AIDS Taskforce of Greater Cleveland
2728 Euclid Avenue, Suite 400
Cleveland, OH 44115
PH: (216) 621-0766
aidstaskforce.org

Reimbursement Accepted: Services are free of charge funded by Ryan White Title I & II

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence

Bus Route/Rapid Line: #6 Euclid

Hours of Operation: Call for an appointment

Notes: *Ryan White Title II Emergency Assistance Access Point*

- The AIDS Task Force of Greater Cleveland also provides HIV Case Management Services
- at the following locations:

AGAPE
Collinwood Health Center
East Cleveland Health Center
Hough Health Center
May Dugan Multi-Service Center
Superior Health Center
Southeast Health Center
Spanish American Committee
The Living Room
Open House

Case Management (HIV)

AGAPE- (AIDS Taskforce of Greater Cleveland)

8869 Cedar Avenue
Cleveland, OH 44106
PH: (216) 621-0766

Contact Name:	Shawn Johnson
Reimbursement Accepted:	Services are free of charge funded by Ryan White Titles I & II
Referral Criteria:	Client initiated
Documentation Required:	Proof of HIV status, income and residence.
Bus Route/Rapid Line:	#32 / #32X Ceder, #8 Ceder, #4 Red Line University Circle
Hours of Operation:	Mon.-Fri., 9:00 A.M.-5:00 P.M.
Notes:	Case Management Services are provided at this site by the AIDS Taskforce of Greater Cleveland <i>Ryan White Title II Emergency Assistance Access Point</i>

Care Alliance

Payne Avenue Health Centers
2227 Payne Avenue
Cleveland, OH 44114
PH: (216) 444-8845
url: www.carealliance.org

Reimbursement Accepted:	Services are free of charge funded by Ryan White Title III
Referral Criteria:	Client initiated
Documentation Required:	Proof of iHIV status, income and residence
Bus Route/Rapid Line:	#6 Euclid
Hours of Operation:	Mon.-Fri., 8:30 A.M.-12:00 P.M.

Case Management (HIV)

Care Alliance
King-Kennedy Estates
6001 Woodland Avenue
Cleveland, OH 44104
PH: (216) 923-5000
url: www.carealliance.org

Reimbursement Accepted: Services are free of charge funded by Ryan White Title III

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence

Bus Route/Rapid Line: #

Hours of Operation: Mon.-Fri., 1:00 P.M.-4:30 P.M.

Care Alliance
Riverview Towers
1795 W. 25th Street, Ste. 251
Cleveland, OH 44113
PH: (216) 781-6228
Fax: (216) 781-6256
url: www.carealliance.org

Reimbursement Accepted: Services are free of charge funded by Ryan White Title III

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence

Bus Route/Rapid Line: #

Hours of Operation: Mon.-Fri., 1:00 P.M.-4:30 P.M.

Case Management (HIV)

The Free Clinic of Greater Cleveland
12201 Euclid Ave.
Cleveland, OH 44106
PH: (216) 721-4010

Contact Name: Receptionist will assist

Reimbursement Accepted: Services are free of charge funded by Ryan White Title I & II

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #6 Euclid #66 Red Line Rapid

Hours of Operation: Walk-ins: Mon.-Fri. 5:00 PM. Sharp
Appointments: Mon.-Thu. 12:00 P.M.-10:00 P.M.,
Fri. 10:00 A.M.-9:00 P.M.

Notes: *Ryan White Title II Emergency Assistance Access Point*

Case Management (HIV)

The Living Room – (AIDS Taskforce of Greater Cleveland)

6600 Detroit Avenue
Cleveland, OH 44102
PH: (216) 621-0766

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Services are free of charge funded by Ryan White Titles I & II
Referral Criteria:	Client initiated
Documentation Required:	Proof of HIV status, income and residence.
Bus Route/Rapid Line:	#326 Detroit Superior
Hours of Operation:	Wed. 2:00 P.M.-7:00 P.M.
Notes:	Case Management Services are provided at this site by the AIDS Taskforce of Greater Cleveland <i>Ryan White Title II Emergency Assistance Access Point</i>

May Dugan Multi-Service Center – (AIDS Taskforce of Greater Cleveland)

4115 Bridge Avenue
Cleveland, OH 44113
PH: (216) 631-5800
Fax: (216) 631-4595
www.maydugancenter@adelphia.net

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Services are free of charge funded by Ryan White Titles I & II
Referral Criteria:	Client initiated
Documentation Required:	Proof of HIV status, income and residence.
Bus Route/Rapid Line:	#25 Madison
Hours of Operation:	By appointment
Notes:	Case Management Services are provided at this site by the AIDS Taskforce of Greater Cleveland <i>Ryan White Title II Emergency Assistance Access Point</i>

Case Management (HIV)

**MetroHealth Medical Center
Division of Infectious Disease
Oncology Pavilion, Room 106
2500 Metro-Health Drive
Cleveland, OH 44109
PH: (216) 778-77828**

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence..

Bus Route/Rapid Line: #20 Broadview #20A State #20B W.25th-Pearl
#81 Scranton #35 Broadview
#807 Tremont Circulator

Hours of Operation: Mon.-Fri. 8:00 A.M.-5:00 P.M.,
Thu. 8:00 A.M.-8:00 P.M.
Selected Sat. 8:00 A.M.-Noon

Notes: *Ryan White Title II Emergency Assistance Access Point*

**MetroHealth Medical Center Clement Center for Family Care
2500 East 79th Street
Cleveland, Ohio 44104
PH: (216) 391-3200**

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free of charge funded by Ryan White Title I

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #2 E. 55th/ E. 79th

Hours of Operation: Mon.-Thu. 8:00 A.M.-7:00 P.M.,
Tue., Wed., and Fri. 8:30 A.M.-5:00 P.M.

Notes: *Ryan White Title II Emergency Assistance Access Point*

Case Management (HIV)

Northeast Ohio Neighborhood Health Services (NEON)
Collinwood Health Center
15322 St. Clair Avenue
Cleveland, OH 44110
PH: (216) 621-0766

Contact Name: Shawn Johnson

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I & II

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #1 St. Clair, #820 St. Clair Community Circulator

Hours of Operation: Mon.-Fri., 9:00 A.M.-6:00 P.M.

Notes: Case Management Services are provided at this site by the
AIDS Taskforce of Greater Cleveland
Ryan White Title II Emergency Assistance Access Point

Northeast Ohio Neighborhood Health Services (NEON)
East Cleveland Health Center
15201 Euclid Ave
Cleveland, OH 44112
PH: (216) 621-0766

Contact Name: Shawn Johnson

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I & II

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #6 Euclid, #41A Warrensville, #41C Warrensville

Hours of Operation: Mon.-Fri., 9:00 A.M.-5:00 P.M.

Notes: Case Management Services are provided at this site by the
AIDS Taskforce of Greater Cleveland
Ryan White Title II Emergency Assistance Access Point

Case Management (HIV)

Northeast Ohio Neighborhood Health Services (NEON)
East Cleveland Health Center
15201 Euclid Ave
Cleveland, OH 44112
PH: (216) 621-0766

Contact Name: Shawn Johnson

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I & II

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #6 Euclid, #41A Warrensville, #41C Warrensville

Hours of Operation: Mon.-Fri., 9:00 A.M.-5:00 P.M.

Notes: Case Management Services are provided at this site by the
AIDS Taskforce of Greater Cleveland
Ryan White Title II Emergency Assistance Access Point

Northeast Ohio Neighborhood Health Services (NEON)
Hough Health Center
8300 Hough Avenue
Cleveland, OH 44103
PH: (216) 621-0766

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I & II

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #38 Hough

Hours of Operation: By appointment

Notes: Case Management Services are provided at this site by the
AIDS Taskforce of Greater Cleveland
Ryan White Title II Emergency Assistance Access Point

Case Management (HIV)

Northeast Ohio Neighborhood Health Service (NEON)
Southeast Health Center
13301 Miles Avenue
Cleveland, OH 44105
PH: (216) 621-0766

Contact Name: Shawn Johnson

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I & II

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #19 Miles

Hours of Operation: Mon.-Fri., 9:00 A.M.-6:00 P.M.

Notes: *Ryan White Title II Emergency Assistance Access Point*

Open House – (AIDS Taskforce of Greater Cleveland)
2460 Fairmount Blvd., Unit D
Cleveland Heights, OH 44106
PH: (216) 621-0766

Contact Name: Shawn Johnson

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I & II

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #48/48A University Circle, East 131, 50 East
#131/Harvard/west 117

Hours of Operation: Call for an appointment

Notes: Case Management Services are provided at this site
by The AIDS Taskforce of Greater Cleveland
Ryan White Title II Emergency Assistance Access Point

Case Management (HIV)

Pryecto Luz
2226 West 89th Street
Cleveland, OH 44102
PH: (216) 651-8236
Fax: (216) 651-8235

Contact Name: Rev. Max Rodas, MA

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I & II

Referral Criteria: Walk-ins and appointments

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #22 Lorain

Hours of Operation: Mon.-Fri., 9:00 A.M.-5:00 P.M.

Notes: *Ryan White Title II Emergency Assistance Access Point*

Spanish American Committee
4407 Lorain Avenue
Cleveland, OH 44102
PH: (216) 621-0766

Contact Name: Shawn Johnson

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I & II

Referral Criteria: Walk-ins and appointments

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #22 Lorain

Hours of Operation: Mon.-Fri., 9:00 A.M.-5:00 P.M.

Notes: *Ryan White Title II Emergency Assistance Access Point*

Case Management (HIV)

**University Hospitals
Special Immunology Department
Foley Bldg., Room 303
11100 Euclid Avenue
Cleveland, OH 44106
PH: (216) 844-7890**

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I & II

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #6 Euclid, 7/7X, 8, 32/32X, 38, 48/48A, 50,

Hours of Operation: Mon.-Fri., 8:00 A.M.-4:00 P.M.

Notes: *Ryan White Title II Emergency Assistance Access Point*

Dental Care

Care Alliance
Payne Avenue Health Centers
2227 Payne Avenue
Cleveland, OH 44114
PH: (216) 444-8845
url: www.carealliance.org

Reimbursement Accepted:	Medicaid or services are free of charge funded by Ryan White Title III
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#6 Euclid
Hours of Operation:	Mon.-Fri., 8:30 A.M.-12:00 P.M.

Care Alliance
King-Kennedy Estates
6001 Woodland Avenue
Cleveland, OH 44104
PH: (216) 923-5000
url: www.carealliance.org

Reimbursement Accepted:	Medicaid or services are free of charge funded by Ryan White Title III
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#
Hours of Operation:	Mon.-Fri., 1:00 P.M.-4:30 P.M.

Dental Care

The Free Clinic of Greater Cleveland

12201 Euclid Ave.
Cleveland, OH 44106
PH: (216) 721-4010
Fax: (216) 721-2431

Reimbursement Accepted:	Services are free of charge funded by Ryan White Titles I
Referral Criteria:	Walk-ins
Documentation Required:	None needed
Bus Route/Rapid Line:	#6 Euclid #66 Red Line Rapid
Hours of Operation:	Walk-ins: Mon.-Thu. Registration begins promptly at 3:30 P.M., ends promptly at 4:00 P.M.
Notes:	Only adult emergency extraction

MetroHealth Medical Center
Division of Infectious Diseases
Oncology Pavilion, K106
2500 MetroHealth Drive
Cleveland, OH 44109
PH: (216) 778-7828
Fax: (216) 778-3328
metrohealth.org

Contact Name:	Terry Hartman
Reimbursement Accepted:	Medicaid or services are free of charge funded by Ryan White Title I
Referral Criteria:	Appointment needed
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#20 Broadview, #20A State, #20B 25th-Pearl, #35 Broadview and #807 Tremont Circulator
Hours of Operation:	Mon.-Fri., 8:30 A.M.-5:00 P.M.
Notes:	MetroHealth Asia Plaza Health Center MetroHealth Clement Center for Family Care MetroHealth Lee-Harvard Health Center

Dental Care

MetroHealth - Asia Plaza Health Center
2999 Payne Avenue
Cleveland, OH 44114
PH: (216) 861-4646
Fax: (216) 861-4651

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Call for appointment
Documentation Required: Medicaid card
Bus Route/Rapid Line: #38 Hough #4 Wade Park
Hours of Operation: Mon.-Fri. 8:00 A.M.-5:00 PM.

MetroHealth - Clement Center for Family Care
2500 E. 79th St.
Cleveland, OH 44104
PH: (216) 391-3853

Contact Name: Anne Sowell
Reimbursement Accepted: Medicaid or services are free of charge funded by Ryan White Title I
Referral Criteria: Client initiated
Documentation Required: Proof of HIV status, income and residence.
Bus Route/Rapid Line: #2 E. 55th-/E. 79th
Hours of Operation: Mon.,-Fri., 8:00 A.M.-5:00 P.M.

Dental Care

MetroHealth Lee-Harvard Health Center
4071 Lee Road
Cleveland, OH 44128
PH: (216) 432-4684

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Appointment needed

Documentation Required: Medicaid or services are free of charge funded by Ryan White Title I

Bus Route/Rapid Line: #40 Lee Road

Hours of Operation: Mon.-Fri. 8:00 A.M.-5:00 P.M.,
Mon. and Thu. 8:00 A.M.-8:00 PM.
Selected Sat. 8:00 A.M.-Noon

Northeast Ohio Neighborhood Health Services (NEON)
Collinwood Health Center
15322 St. Clair Avenue
Cleveland, OH 44110
PH: (216) 851-1500

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid (restrictions on services)

Referral Criteria: Appointments needed. Walk-ins are accepted until 4:15 P.M. (for dental emergencies only)

Documentation Required: Medicaid card

Bus Route/Rapid Line: #1 St. Clair, #820 St. Clair Community Circulator

Hours of Operation: Mon,-Fri, 9:00 A.M.-6:00 P.M.

Dental Care

Northeast Ohio Neighborhood Health Services (NEON)
Hough Health Center
8300 Hough Avenue
Cleveland, OH 44103
PH: (216) 231-7700

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid (restrictions on services)

Referral Criteria: Appointments needed. Walk-ins are accepted until 4:15 P.M. (for dental emergencies only)

Documentation Required: Medicaid card

Bus Route/Rapid Line: #38 Hough

Hours of Operation: Mon,-Fri, 8:30 A.M.-5:30 P.M.

Northeast Ohio Neighborhood Health Services (NEON)
Southeast Health Center
13301 Miles Avenue
Cleveland, OH 44105
PH: (216) 751-3100

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid (restrictions on services)

Referral Criteria: Appointments needed. Walk-ins are accepted until 4:15 P.M. (for dental emergencies only)

Documentation Required: Medicaid card

Bus Route/Rapid Line: #19 Miles

Hours of Operation: Mon,-Fri, 9:00 A.M.-6:00 P.M.

Dental Care

Northeast Ohio Neighborhood Health Services (NEON)
Superior Health Center
12100 Superior Avenue
Cleveland, OH 44106
PH: (216) 851-2600

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid (restrictions on services)

Referral Criteria: Appointments needed. Walk-ins are accepted until 4:15 P.M. (for dental emergencies only)

Documentation Required: Medicaid card

Bus Route/Rapid Line: #40 Lakeview-Lee, #26 Detroit-Superior, #36 Eddy

Hours of Operation: Mon,-Fri, 9:00 A.M.-6:00 P.M.

University Hospitals Health System of Greater Cleveland
Special Immunology Department
Foley Bldg., Room 303
11100 Euclid Avenue
Cleveland, OH 44106
PH: (216) 844-7890

Contact Name:

Reimbursement Accepted: Medicaid or free of charge funded by Ryan White Titles III

Referral Criteria: Doctor's referral.

Documentation Required: Medicaid card

Bus Route/Rapid Line: #6 Euclid, 7/7X, 8, 32/32X, 38, 48/48A, 50,

Hours of Operation: Mon.-Fri., 8:00 A.M.-4:00 P.M.

HIV Testing

AGAPE
8869 Cedar Avenue
Cleveland, OH 44106
PH: (216) 791-0638
Fax: (216) 791-0651

Contact Name: Crystal Copeland
Reimbursement Accepted: This service is free
Referral Criteria: Client initiated
Documentation Required: None
Bus Route/Rapid Line: #32 / #32X Cedar, #8 Cedar,
#4 Red Line University Circle
Hours of Operation: Mon.-Fri., 9:00 A.M.-5:00 P.M.
Notes: Testing is anonymous

Care Alliance
2227 Payne Ave.
Cleveland, OH 44114
PH: (216) 781-6724

Contact Name: Receptionist will advise
Referral Criteria: Client initiated
Reimbursement Accepted: Sliding fee scale, no one is turned away
regardless of ability to pay
Documentation Required: ID and W-2 form
Bus Route/Rapid Line: #4 Wade Park, #38 Hough
Hours of Operation: Mon.-Fri., 8:30 A.M.-12:00 P.M.
Notes: Testing is anonymous

HIV Testing

Care Alliance
1795 West 25th Street
Cleveland, OH 44102
PH: (216) 932-5000

Contact Name: Receptionist will advise

Reimbursement Accepted: Sliding fee scale, no one is turned away regardless of ability to pay

Referral Criteria: Client initiated

Documentation Required: ID and W-2 form

Bus Route/Rapid Line: : #20 Broadview #20A State #20 B W.25th-Pearl
#22 Lorain #25B Madison-Buckeye
#25W Madison-Woodland

Hours of Operation: Wed. 1:00 P.M.-4:30 P.M., Fri. 8:30 A.M.-11:30 A.M.

Notes: Testing is anonymous

Care Alliance
6001 Woodland Avenue
Cleveland, OH 44104
PH: (216) 923-5000

Contact Name: Receptionist will advise

Reimbursement Accepted: Sliding fee scale, no one is turned away regardless of ability to pay

Referral Criteria: Client initiated

Documentation Required: None needed

Bus Route/Rapid Line: #25B Madison - Buckeye #25W Madison – Woodland

Hours of Operation: Mon.-Fri., 1:00 P.M.-4:30 P.M.

Notes: Testing is anonymous

HIV/STD Testing

Cleveland Treatment Center - Project SAFE
6001 Woodland Avenue, Suite 2121
Cleveland, OH 44104
PH: (216) 991-7233

Contact Name: Patricia Smith
Reimbursement Accepted: This service is free
Referral Criteria: Client initiated
Documentation Required: None needed
Bus Route/Rapid Line: #25 Buckeye and #25 Woodland
Hours of Operation: Mon.-Fri., 8:30 A.M.-5:00 P.M.
Notes: Testing is anonymous and confidential

The Free Clinic of Greater Cleveland
12201 Euclid Ave.
Cleveland, OH 44106
PH: (216) 721-4010
Fax: (216) 721-2431

Contact Name: Receptionist will advise
Reimbursement accepted: Services are free
Referral Criteria: Client initiated
Documentation Required: None needed
Bus Route/Rapid Line: #4 Payne-Wade Park, #6 Euclid
#50 E.116/Harvard/W.117, #3 Red Line Rapid
Hours of Operation: Mon.-Thu. 2:00 P.M.-8:00 PM., Fri. 12:00 P.M.-4:00 P.M.
Notes: Testing is anonymous and confidential

HIV/STD Testing

**Hispanic Urban Minority
Alcohol & Drug Abuse Outreach Program
(HUMADAOP)
3305 West 25th Street
Cleveland, Ohio 44109
PH: (216) 459-1222**

Contact Name: Gustavo Yactayo

Reimbursement Accepted: This service is free

Referral Criteria: Client initiated

Documentation Required: None

Bus Route/Rapid Line: #20 Broadview, #20A State, #20B 25th-Pearl,
#35 Broadview and #807 Tremont Circulator

Hours of Operation: Mon.-Fri, 9:00 A.M.-5:00 P.M., Thurs. 9:00 A.M.-8:00 P.M.

Notes: Testing is anonymous and confidential

**J. Glen Smith Health Center
11100 St. Clair Avenue
Cleveland, OH 44108
PH: (216) 249-3600**

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are Free

Referral Criteria: Client initiated

Documentation Required: None needed

Bus Route/Rapid Line: #1 St. Clair

Hours of Operation: Mon.-Fri., 8:00 A.M.-11:00 A.M.

Notes: Testing is anonymous and confidential

HIV/STD Testing

**MetroHealth Medical Center
Division of Infectious Diseases
Oncology Pavilion, K106
2500 MetroHealth Drive
Cleveland, OH 44109
PH: (216) 778-7828
Fax: (216) 778-3328
metrohealth.org**

Contact Name:

Reimbursement Accepted:

Referral Criteria:

Documentation Required:

Bus Route/Rapid Line:

Hours of Operation:

Notes:

also see:

**MetroHealth Asia Plaza Health Center
MetroHealth Clement Center for Family Care
MetroHealth Lee-Harvard Health Center**

HIV/STD Testing

MetroHealth Asia Plaza Health Center
2999 Payne Avenue
Cleveland, OH 44114
PH: (216) 861-4646
Fax: (216) 861-4651

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #38 Hough #4 Wade Park
Hours of Operation: Mon.-Fri. 8:00 A.M.-5:00 PM.
Notes: Testing is confidential. Appointment necessary

MetroHealth - Clement Center for Family Care
2500 E. 79th St.
Cleveland, OH 44103
PH: (216) 391-3200
PH: (216) 432-3626

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #2 E. 55th-/E. 79th
Hours of Operation: Mon.-Fri., 8:00 A.M.-5:00 P.M.,
Tue. 8:00 A.M.-8:00 P.M.
Notes: Anonymous HIV Testing is free.
Other STD's are not free.

HIV/STD Testing

MetroHealth Thomas F. McCafferty Health Center
4242 Lorain Avenue
Cleveland, OH 44113
PH: (216) 651-5005

Contact Name: Receptionist will advise
Reimbursement Accepted: Service is free
Referral Criteria: Client initiated
Documentation Required: None needed
Bus Route/Rapid Line: #22 Lorain
Hours of Operation: Mon., Tue., Thu. and Fri., 1:00 P.M.-3:30 P.M.
Notes: Testing is anonymous and confidential. Walk-ins

Planned Parenthood
East Cleveland Center
1835 Forest Hills Boulevard
East Cleveland, OH 44112
PH: (216) 851-1880
Fax: (216) 851-1408

Reimbursement Accepted: Testing is free
Referral Criteria: Client initiated
Documentation Required: None needed
Bus Route/Rapid Line: #6 Euclid, #2 Superior Red Line
Hours of Operation: Tue. & Wed., 12:00 P.M.-6:30 P.M.
Thu., 12:00 P.M.-4:00 P.M.
Fri., 9:00 A.M.-4:00 P.M.
Notes: Free anonymous testing

HIV/STD Testing

**University Hospitals Health System
Special Immunology Department
Foley Bldg., Room 303
11100 Euclid Avenue
Cleveland, OH 44106
PH: (216) 844-7890**

Reimbursement Accepted:	Testing is free
Referral Criteria:	Client initiated
Documentation Required:	None needed
Bus Route/Rapid Line:	#6 Euclid, 7/7X, 8, 32/32X, 38, 48/48A, 50,
Hours of Operation:	Mon.-Fri., 8:00 A.M.-4:00 P.M.
Notes:	Free testing is anonymous

Home Delivered Meals

AIDS Task Force
2728 Euclid Avenue, Suite 400
Cleveland, OH 44115
PH: (216) 621-0766
aidstaskforce.org

Reimbursement Accepted:	Services are free funding by Ryan White Title I
Referral Criteria:	Doctors referral
Documentation Required:	Proof of HIV status
Bus Route/Rapid Line:	#6 Euclid
Hours of Operation:	.N/A
Notes:	Case manager will assist with application

Home Health Care

Cuyahoga County Department of Senior and Adult Services
1701 East 12th Street, Lower Level
Cleveland, OH 44114
PH: (216) 420-6831
Fax: (216) 420-6742

Contact Name: Marc Blair

Reimbursement Accepted: Medicare/Medicaid and Ryan White Title I funding

Referral Criteria: Client initiated

Documentation Required: Proof of HIV Status, Doctor's Referral

Notes: No on site Services
Professional nursing care and home attendant care.

Home Health Care

Visiting Nurse Association of Cleveland
2500 East 22nd Street
Cleveland, OH 44115
PH: (216) 931-1400
Fax: (216) 694-6379
info@vnacleveland.org

Contact Name:	Sally Moennich
Reimbursement Accepted:	Medicare/Medicaid
Referral Criteria:	Doctor's referral
Documentation Required:	Proof of insurance
Bus Route/Rapid Line:	N/A
Hours of Operation:	Mon.-Fri., 8:00 A.M.-5:00 P.M.

Hospice Care

Malachi House
2810 Clinton Avenue
Cleveland, OH 44113
PH: (216) 621-8831

Reimbursement Accepted:	Services are free of charge to persons with AIDS
Referral Criteria:	Doctor or Client initiated
Documentation Required:	Doctor's referral
Bus Route/Rapid Line:	N/A
Hours of Operation:	24/7

Hospice of the Western Reserve
300 East 185th Street
Cleveland, OH 44119
PH: (216) 383-3776
(Residential) Robert Phillips-Plona
PH: (216) 231-8650
(in home) Pamela Fessler

Contact name:	See above
Reimbursement Accepted:	Ryan White Title One funding
Referral Criteria:	Doctor or Client initiated
Documentation Required:	Doctor's referral
Bus Route/Rapid Line:	N/A
Hours of Operation:	24/7

Housing Assistance

AIDS Taskforce of Greater Cleveland
2728 Euclid Avenue, Suite 400
Cleveland, OH 44115
PH: (216) 621-0766
Fax: (216) 622-7785
aidstaskforce.org

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free of charge funded by Ryan White Title I & II Federal funding and foundation support

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, current State of Ohio Picture I.D. and proof of residence

Bus Route/Rapid Line: #6 Euclid

Hours of Operation: Call for an appointment

Notes: MRAP funded by Ryan White Title I

ARAP funded by HOPWA
(Housing opportunities for people with AIDS)

Carey East and Carey West apartments
Funded by the HUD (Housing and Urban Development)

Group Homes funded by Shelter Plus Care
HOPWA, The office of Homeless services and The United Way

Ryan White Title II Emergency Assistance Access Point

Housing Assistance

City of Cleveland
Department of Community Development
Division of Neighborhood Services
Federal Energy Assistance Programs
601 Lakeside Avenue, Room #302
Cleveland, OH 44114
PH: (216) 664-4052
Fax: (216) 420-7964
www.city.cleveland.oh.us

Contact Name:	Norman J. Tidmore, Jr.
Reimbursement Accepted:	Services are free
Referral Criteria:	Client initiated
Documentation Required:	Proof of income and residence
Bus Route/Rapid Line:	#1 St. Clair, #14 Kinsman, #15's, #19 Broadway-Miles, #31X Avon-Lake, #33 Central, #39's, #46F Westlake, All 55's, #79/79X Fulton Ridge, #81 Tremont-Storer
Hours of Operation:	Mon.-Fri. 9:00 A.M.-5:00 P.M.
Notes:	Weatherization and utility assistance for persons with in income guidelines

Housing Assistance

Cleveland Housing Network
2999 Payne Avenue
Cleveland, OH 44114
PH: (216) 574-7100
Fax: (216) 574-7130
chnet.com

Contact Name: Mike Sait

Reimbursement Accepted: Services are free

Referral Criteria: Client initiated

Documentation Required: Case worker will advise

Bus Route/Rapid Line: #38 Payne-Hough

Hours of Operation: Mon.-Fri., 8:30 A.M.-5:00 P.M.

Notes: Assistance in locating affordable housing and *rent-to own* program.
Tenant/Landlord mediation

Cleveland Tenants Organization-Rental Information Center
The Artcraft Building, 2nd Floor,
2530 Superior Avenue
Cleveland, OH 44114
PH: (216) 432-0609
nhlink.net

Contact Name: Receptionist will advise

Reimbursement Accepted: services are free

Referral Criteria: Client initiated

Documentation Required: Case worker will advise

Bus Route/Rapid Line: #326 Detroit-Superior,
#803 St. Clair-Hough Circulator

Hours of Operation: Mon.-Fri. 9:00 A.M.-4:00 P.M.

Notes: Information service and referrals

Housing Assistance

Council for Economic Opportunities

1228 Euclid Avenue

Cleveland, OH 44115

Central: PH: (216) 432-1170

Glenville: PH: (216) 268-1600

Hough: PH: (216) 421-5400

May Dugan: PH: (216) 631-5800

Tremont: PH: (216) 621-4423

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Services are free
Referral Criteria:	Client initiated
Documentation Required:	Case manager will advise
Notes:	Financial assistance for eligible adults. Counseling and financial assistance for rental deposits, first month's rent, and delinquent mortgage payments.

Cuyahoga Metropolitan Housing Authority

2711 Church Street

Cleveland, OH 41113

PH: (216) 348-5100

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Program is full at the time of print.
Referral Criteria:	Client initiated:
Documentation Required:	Proof of income, photo I.D., Social Security card and Birth Certificate Sec.
Bus Route/Rapid Line:	#20 W. 11 th -Broadway, #20A/B W.25 th /Pearl/State and #22 Lorain Ave.
Hours of Operation:	Mon.-Fri., 8:00 A.M.-5:00 P.M.
Notes:	Section 8 subsidized rental program for low income and disabled persons in Cuyahoga county

Housing Assistance

Emerald Development and Economic Network, Inc. (EDEN)
7812 Madison Avenue
Cleveland, OH 44102
PH: (216) 961-9690
Fax: (216) 651-4066

Contact Name: Elaine Gimmel

Reimbursement Accepted: Services are free

Referral Criteria: Case Manager from qualified agency
(AIDS Housing/AIDS Taskforce)

Documentation Required: Current picture I.D., proof of Income

Bus Route/Rapid Line: #25 Madison

Hours of Operation: Mon.-Fri., 8:30 A.M.-5:00 P.M.

Notes: Access point for shelter plus care program
(subsidized rent and utilities) for low income and disabled persons.

Proyecto Luz
2226 West 89th Street
Cleveland, OH 44102
PH: (216) 651-8236
Fax: (216) 651-8235

Contact Name: Rev. Max Rodas, MA

Reimbursement Accepted: Services are free funded by Ryan White Title II and
HOPWA (Housing opportunities for People With AIDS)

Referral Criteria: Client initiated

Documentation Required: Current picture I.D., proof of Income and residence

Bus Route/Rapid Line: #22 Lorain

Hours of Operation: Mon.-Fri., 9:00 A.M.-5:00 P.M.

Notes: Walk-ins. Housing assessment and referral services.
Ryan White Title II Emergency Assistance Access Point

Medical Laboratory Testing

Care Alliance
King-Kennedy Estates
6001 Woodland Avenue
Cleveland, OH 44104
PH: (216) 923-5000
url: www.carealliance.org

Reimbursement Accepted: Medicaid or services are free of charge funded by Ryan White Title III

Referral Criteria: Doctor's referral

Documentation Required: Medicaid card

Bus Route/Rapid Line: #25B Madison-Buckeye, #25W Madison-Woodland

Hours of Operation: Mon.-Fri., 1:00 P.M.-4:30 P.M.

Notes: Diagnostics for HIV and related conditions.
Re: Viral load, T-cells, Chem 25, blood glucose

Care Alliance
Riverview Towers
1795 W. 25th Street, Ste. 251
Cleveland, OH 44113
PH: (216) 781-6228
Fax: (216) 781-6256
url: www.carealliance.org

Reimbursement Accepted: Medicaid or services are free of charge funded by Ryan White Title III

Referral Criteria: Doctor's referral

Documentation Required: Medicaid card

Bus Route/Rapid Line: #20 W.11th-Broadview, #20AB W.25th/Pearl/State, #25B Madison, #25W Madison #326 Detroit-Superior

Hours of Operation: Mon.-Fri., 1:00 P.M.-4:30 P.M.

Notes: Diagnostics for HIV and related conditions.
Re: Viral load, T-cells, chem 25, blood glucose

Medical Laboratory Testing

Care Alliance
King-Kennedy Estates
6001 Woodland Avenue
Cleveland, OH 44104
PH: (216) 923-5000
url: www.carealliance.org

Reimbursement Accepted: Medicaid or services are free of charge funded by Ryan White Title III

Referral Criteria: Doctor's referral

Documentation Required: Medicaid card

Bus Route/Rapid Line: #25B Madison - Buckeye #25W Madison – Woodland

Hours of Operation: Mon.-Fri., 1:00 P.M.-4:30 P.M.

Notes: Diagnostics for HIV and related conditions.
Re: Viral load, T-cells, chem 25, blood glucose

The Cleveland Clinic Foundation
Infectious Disease/S32
9500 Euclid Avenue
Cleveland, OH 44195
PH: (216) 444-8845

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor's referral

Documentation Required: Medicaid card

Bus Route/Rapid Line: #6 Euclid

Hours of Operation: Mon.-Fri., 8:30 A.M.-4:00 P.M.

Notes: Diagnostics for HIV and related conditions.
Re: Viral load, T-cells, chem 25, blood glucose

Medical Laboratory Testing

The Free Clinic of Greater Cleveland
12201 Euclid Ave.
Cleveland, OH 44106
PH: (216) 721-4010
www.thefreeclinic.org

Contact Name: Receptionist will assist

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I

Referral Criteria: Free Clinic Doctor's referral

Documentation Required: None needed

Bus Route/Rapid Line: #6 Euclid #66 Red Line Rapid

Hours of Operation: Walk-ins: Mon.-Fri. 5:00 PM. Sharp Appointments:
Mon.-Thu. 12:00 P.M.-10:00 P.M., Fri. 10:00 A.M.-9:00 P.M.

Notes: Diagnostics for HIV and related conditions.
Re: Viral load, T-cells, chem 25, blood glucose

MetroHealth Medical Center
Division of Infectious Disease
Oncology Pavilion, Room 106
2500 Metro-Health Drive
Cleveland, OH 44109
PH: (216) 778-77828

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free of charge funded by Ryan White Titles I

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence..

Bus Route/Rapid Line: #20 Broadview #20A State #20B W.25th-Pearl
#81 Scranton #35 Broadview #807 Tremont Circulator

Hours of Operation: Mon.-Fri. 8:00 A.M.-5:00 P.M.,
Thu. 8:00 A.M.-8:00 P.M. Selected Sat. 8:00 A.M.-Noon

Notes: Diagnostics for HIV and related conditions.
Re: Viral load, T-cells, chem 25, blood glucose

Medical Laboratory Testing

MetroHealth Medical Center Clement Center for Family Care
2500 East 79th Street
Cleveland, Ohio 44104
PH: (216) 391-3200

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid or services are free of charge funded by Ryan White Title I

Referral Criteria: Doctor's referral

Documentation Required: Medicaid card

Bus Route/Rapid Line: #2 E. 55th/ E. 79th

Hours of Operation: Mon.-Thu. 8:00 A.M.-7:00 P.M.,
Tue., Wed., and Fri. 8:30 A.M.-5:00 P.M.

Notes: Diagnostics for HIV and related conditions.
Re: Viral load, T-cells, chem 25, blood glucose

University Hospitals Health System
Special Immunology Department
Foley Bldg., Room 303
11100 Euclid Avenue
Cleveland, OH 44106
PH: (216) 844-7890

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid or services are free of charge funded by Ryan White Title I

Referral Criteria: Doctor's referral

Documentation Needed: Medicaid card

Bus Route/Rapid Line: #6 Euclid, 7/7X, 8, 32/32X, 38, 48/48A, 50,

Hours of Operation: Mon.-Fri., 8:00 A.M.-4:00 P.M.

Notes: Diagnostics for HIV and related conditions.
Re: Viral load, T-cells, chem 25, blood glucose

Mental Health Counseling

For additional current provider services and referral information:

Cuyahoga County Community Mental Health Board
1400 West 25th Street, 3rd floor
Cleveland, Ohio 44113-3199
Phone: 216-241-3400

For 24 hour emergency –
mental health information, referral, and suicide prevention line:
Phone: 216-623-6888

National Alliance for the Mentally Ill- Cuyahoga County
Phone: 440-333-9944

National Alliance for the Mentally Ill- Metro Cleveland
Phone: 216-491-1616

Mental Health Counseling

Applewood Centers
2525 East 22nd. Street
Cleveland, OH 44115
PH: (216) 696-5800
Fax (216) 696-5768
www.applewoodcenters.org

Contact Name: Intake worker

Reimbursement Accepted: Medicaid or Healthy Start

Referral Criteria: Parent or guardian

Documentation Required: Medicaid card

Bus Route/Rapid Line: #8, #14, #25BW, #32X and #33

Hours of Operation: Mon.-Fri., 8:30 A.M.-4:00 P.M.

Notes: Applewood sees only children ages 2yrs.-17yrs.:
Intake department will determine location for treatment.

Beech Brook
3737 Lander Road
Pepper Pike, OH 44124
PH: (216) 831-2255
Fax (216) 831-0436
www.beachbrook.org

Contact Name: Intake worker

Reimbursement Accepted: Medicaid

Referral Criteria: Parents/Guardian, Teacher, Social workers

Documentation Required: Medicaid card

Bus Route/Rapid Line: Intake worker will advise

Hours of Operation: Mon.-Fri., 8:00 A.M.-5:00 P.M

Notes: Outpatient ages birth-18
Inpatient ages 5-12

Mental Health Counseling

Bellfaire JCB
22001 Fairmount Blvd.
Shaker Heights, OH 44118
PH: (216) 932-2800
Fax (216) 932-8520
www.bellfairjcb.org

Contact Name:	Intake department
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#42 Fairmount
Hours of Operation:	Mon.-Fri., 8:30 A.M.-5:00 P.M.
Notes:	Services are for adolescents up to age 17

Bellflower Center
11811 Shaker Blvd. #220
Cleveland, OH 44120
PH: (216) 229-8800
Fax (216) 229-2474
www.bellflowercenter@juno.com

Contact Name:	Central intake
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#50 E. 116 th /Harvard/W. 117 th or Green line #21
Hours of Operation:	Mon.-Fri., 8:00 A.M.-5:00 P.M.
Notes:	No Age parameters

Mental Health Counseling

Benjamin Rose
2373 Euclid Heights Blvd.
Cleveland, OH 44106
PH: (216) 791-8000
Fax (216) 791-8030
www.benrose.org

Contact Name: Intake Department
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor's referral, case manager or client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: N/A
Hours of Operation: Mon.-Fri., 8:30 A.M.-5:00 P.M.
Notes: Mental Health Counseling is done in the client's home.
Service for those 60 & older

Bridgeway, Inc.
8301 Detroit Avenue
Cleveland, OH 44102
PH: (216) 281-2660
Fax (216) 281-5183
www.community.cleveland.com/cc/wsmhc

Contact Name: Intake worker
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor's referral client initiate
Documentation Required: Medicaid card
Bus Route/Rapid Line: #326, #12 red line
Hours of Operation: Mon.-Fri., 8:00 A.M.-5:00 P.M.
Notes: Bi-lingual Psychiatric staff. Medication monitoring
for severely mentally disabled

Mental Health Counseling

Catholic Charities Services of Cuyahoga County
7800 Detroit Avenue
Cleveland, OH 44102
PH: (216) 631-3499
Fax: (216) 631-3654
www.cathcharitiescle.org

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Agency intake
Documentation Required: Medicaid card
Bus Route/Rapid Line: #326 Detroit-
Hours of Operation: Mon.-Fri., 8:00 A.M.-5:00 P.M., after hours by appointment
Notes: Serving

Centers for Family & Children
4500 Euclid Avenue
Cleveland, OH 44113
PH: (216) 623-1445
www.c4cc.org

Contact Name: Central Intake PH: (216) 623-1445
Reimbursement Accepted: Medicaid
Referral Criteria: Central intake Mon.-Fri., 9:00 A.M.-5:00 P.M.
Documentation Required: Medicaid card
Bus Route/Rapid Line: #6 Euclid
Hours of Operation: Mon.-Fri., 8:00 A.M.-5:00 P.M.
Notes: Serving

Mental Health Counseling

Children's Aid Society
10427 Detroit Avenue
Cleveland, OH 44102
PH: (216) 521-6511
Fax: (216) 521-6006
www: applewoodcenters.org/childrensaidthm

Contact Name: Joleene Rutti

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor's referral, case manager or client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #326 Detroit/Superior/#12 Red Line

Hours of Operation: Mon.-Fri., 8:00 A.M.-5:00 P.M.
After hours by appointment

Notes: Services are for children ages 5-18.
Psychiatric services available

Community Behavioral Health Center
3690 Orange Place, Suite 220
Beachwood, OH 44122
PH: (216) 831-1494
Fax: (216) 831-9931

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #5 Chagrin

Hours of Operation: Mon.-Fri., 8:00 A.M.-4:30 P.M.

Notes: Services provided for adults and the elderly

Mental Health Counseling

Far West Center
29133 Health Campus Drive
Westlake, OH 44145
PH: (440) 835-6212
Fax: (440) 835-6231
www.community.cleveland.com/cc/fwc

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor's referral, case worker or client initiated
Documentation Required: Medicaid
Bus Route/Rapid Line: #55SX Clifton
Hours of Operation: Call for an appointment
Notes: Serving

The Free Clinic of Greater Cleveland
12201 Euclid Ave.
Cleveland, OH 44106
PH: (216) 721-4010 ext.1467
www.thefreeclinic.org

Contact Name: Receptionist will advise
Reimbursement Accepted: Services are free funded by Ryan White Title I
Referral Criteria: Client initiated
Documentation Required: None needed
Bus Route/Rapid Line: #6 Euclid #66 Red Line Rapid
Hours of Operation: Intake Walk-in Mon.-Thu. 5:30-7:30 PM.
Notes: Intake must take place before an appointment for counseling can be scheduled.

Mental Health Counseling

Huron Hospital
13591 Terrace Road
Cleveland, OH 44112
PH: (216) 761-3300
Fax: 216 761 6993

Contact Name: Cecilia Frometa
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor's referral
Documentation Required: Medicaid card
Bus Route/Rapid Line: #6 Euclid
Hours of Operation: Mon.-Fri. 8:30 A.M. - 5:00 PM.

Jewish Family Services
24075 Commerce Park Road
Beachwood, OH 44122
PH: (216) 292-3999
Fax: (216) 292-6313
<http://community.cleveland.com/cc/jewishfamilyservice>

Contact Name: Dr. Susan Bichsel
Reimbursement Accepted: Medicaid
Referral Criteria: patient initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: N/A
Hours of Operation: Mon.-Thu., 8:45 A.M. - 5:30 PM.,
Fri. 8:15 A.M.-4:30 P.M., after hours by appointment
Notes: Services provided for 5 years through elder care

Mental Health Counseling

Laurelwood Hospital and Counseling Centers

35900 Euclid Avenue

Willoughby, OH 44094

PH: (440) 953-3000

Fax: (440) 953-3344

www.laurelwoodhospital.com

Intake: PH: (440) 953-3325

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicare/Medicaid
Referral Criteria:	Doctor's referral, case worker or client initiated
Documentation Required:	Proof of insurance
Bus Route/Rapid Line:	Main Hospital can be reached by the #6 Euclid with a transfer to LakeTran system.
Hours of Operation:	Intake is 24/7. Child, adolescent and adult services

Mental Health Counseling

Murtis H. Taylor Multi Services Center
13422 Kinsman Road
Cleveland, OH 44120
PH: (216) 283-4400
Fax: (216) 491-9428
www.little.nhlink.net/nca/mhtaylor.htm

Contact Name: Roberta Taliaferro
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #14 and #19
Hours of Operation: Mon.-Fri. 8:00 A.M.-5:30 P.M.
Notes: Serving children through the elderly

Neighborhood Family Practice
3569 Ridge Road
Cleveland, OH 44102
PH: (216) 281-0872

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Proof of insurance
Bus Route/Rapid Line: #23 Clark #45 W. 65th-Ridge
Hours of Operation: Mon. and Tue., 8:30 A.M.-8:00 P.M.
Wed. and Fri. 8:30 AM.-5:00 PM.
Sat., 9:30 A.M.-1:00 P.M.
Notes: Serving children through the elderly

Mental Health Counseling

Northcoast Behavioral Healthcare System
1765 Sagamore Road
Northfield, OH 44067
PH: (330) 467-7131

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicare/Medicaid
Referral Criteria: Client initiated
Documentation Required: Proof of insurance
Bus Route/Rapid Line: N/A
Hours of Operation: 24/7
Notes: Adult services only. Inpatient facility

North East Ohio Health Services
23210 Chagrin Blvd., #400
Beachwood, OH 44122
PH: (216) 831-6466, xt. 232
Fax: (216) 766-6084
TTY: (216) 766-6088
www.neohs.org

Contact Name: Intake manager
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor, case manager, probation officer or client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #40 lee, #14 Chagrin or #44 blue line
Hours of Operation: Mon. and Thu. 8:30 A.M.-9:00 P.M., Tue. 8:30 A.M.-5:00 P.M.
Wed. 8:30 A.M.-6:00 P.M., Sat. 9:00 A.M.-1:00 P.M.
Notes: Services

Mental Health Counseling

Recovery Resources
3950 Chester Avenue
Cleveland, OH 44114
PH: (216) 781-9222
Fax (216) 431-4125

Contact Name: Charlotte Rerko

Reimbursement Accepted: Medicaid or services are free funded by Ryan White Title I

Referral Criteria: None needed

Documentation Required: Medicaid card

Bus Route/Rapid Line: #6 Euclid

Hours of Operation: Mon.-Fri., 8:00 A.M.-5:00 P.M.,
Treatment: Mon.-Fri., 6:00 P.M.-9:00 P.M.

Notes: Servicing adults only

V. Beacon, Inc
1836 Euclid Avenue, Room 500
Cleveland, OH 44115
PH: (216) 274-0300
Fax: (216) 274-0301

Contact Name: Intake manager

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, teacher, parent or client initiated.

Documentation Required: Medicaid card

Bus Route/Rapid Line: #6, #7X, #9X, #9BX, #9F, #35F #55X, #63F, #64F, #75X, #75F,
#87F, #96F

Hours of Operation: Mon-Fri. 9:00 A.M.-5:00 P.M.

Notes: On call for emergencies

Mental Health Counseling

Visiting Nurse Association
2500 East 22nd Street
Cleveland, OH 44115
PH: (216) 931-1400
Fax: (216) 694-4182
www.vnacleveland.org

Contact Name:	Intake manager
Reimbursement Accepted:	Medicaid
Referral Criteria:	Doctor's referral or client initiated.
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	N/A
Hours of Operation:	Mon-Fri. 9:00 A.M.-5:00 P.M.
Notes:	All services are in the patient's residence

West Side Ecumenical Ministry
5209 Detroit Avenue
Cleveland, OH 44102
PH: (216) 651-2037
www.wsem.org

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	Doctor's or client initiated.
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#326 Detroit
Hours of Operation:	Mon-Fri. 9:00 A.M.-5:00 P.M.
Notes:	Services

Nutritional Counseling

AIDS Taskforce of Greater Cleveland
2728 Euclid Avenue, Suite 400
Cleveland, OH 44115
PH: (216) 621-0766
Fax: (216) 622-7785
aidstaskforce.org

Contact Name: Receptionist will advise
Reimbursement Accepted: Services are free funded by Ryan White Title I
Referral Criteria: Case manager
Documentation Required: HIV confirmation.
Bus Route/Rapid Line: #6 Euclid
Hours: By appointment

Cuyahoga County Department of Senior and Adult Services
1701 East 12th Street, Lower Level
Cleveland, OH 44114
PH: (216) 420-6831
Fax: (216) 420-4622

Contact Name: Marc Blair
Reimbursement Accepted: Services are free funded by Ryan White Title I
Referral Criteria: Doctors referral or client initiated
Documentation Required: Proof of HIV Status
Notes: Services provided in the clients' home.

Nutritional Counseling

Northeast Ohio Neighborhood Health Service (NEON)
Southeast Health Center
13301 Miles Avenue
Cleveland, OH 44105
PH: (216) 751-3100

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor's referral
Documentation Required: Medicaid card
Bus Route/Rapid Line: #19 Miles
Hours of Operation: Mon.-Fri., 9:00 A.M.-6:00 P.M.

MetroHealth - Clement Center for Family Care
2500 E. 79th St.
Cleveland, OH 44104
PH: (216) 391-3200
PH: (216) 432-3626

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicare/Medicaid
Referral Criteria: Doctor's referral
Documentation Required: Medicaid card
Bus Route/Rapid Line: #2 E. 55th-/E. 79th
Hours of Operation: Mon. and Thu. 8:30 A.M.-7:00 P.M.
Tue., Wed., and Fri. 8:30 A.M.-5:00 P.M.
Selected Sat. 9:00 A.M.-1:00 P.M.

Nutritional Counseling

MetroHealth - Thomas F. McCafferty Health Center
4242 Lorain Avenue
Cleveland, OH 44113
PH: (216) 651-3291

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicare/Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #22 Lorain
Hours of Operation: Mon. 8:00 A.M.-4:30 P.M. Tues. 8:00 A.M.-8:00 P.M.
Wed. 9:00 A.M.-4:30 P.M. Thu. 8:00 A.M.-8:00 P.M.
Fri. 9:00-4:30 P.M., Sat. limited morning hours

University Hospitals of Cleveland
11100 Euclid Avenue
Cleveland, OH 44106
PH: (216) 844-3869

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid or services are free funded by Ryan White Title I
Referral Criteria: Doctor's referral
Documentation Required: Medicaid card
Bus Route/Rapid Line: #6 Euclid, Red Line East 120
Hours of Operation: Mon.-Fri. 8:00 A.M.-4:00 P.M.

Prescription Drug Assistance

Care Alliance
6001 Woodland Avenue
Cleveland, OH 44104
PH: (216) 932-5000

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid or services are free funded by Ryan White Title III

Referral Criteria: Doctor's referral

Documentation Required: Medicaid

Bus Route/Rapid Line: #25B Madison-Buckeye #25W Madison-Woodland

Hours of Operation: Wed. 1:00 P.M.-4:30 P.M., Fri. 8:30-11:30 A.M.

Care Alliance
1795 West 25th St.
Cleveland, OH 44113
PH: (216) 932-5000

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid or services are free funded by Ryan White Title III

Referral Criteria: Doctor's referral

Documentation Required: Medicaid card

Bus Route/Rapid Line: #20 Broadview #20A State #20 B W.25th-Pearl
#22 Lorain #25B Madison-Buckeye
#25W Madison-Woodland

Hours of Operation: Wed. 1:00 P.M.-4:30 P.M., Fri. 8:30 A.M.-11:30 A.M.

Prescription Drug Assistance

Care Alliance
2227 Payne Ave.
Cleveland, OH 44114
PH: (216) 781-6724

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid or services are free funded by Ryan White Title III
Referral Criteria: Doctor's referral
Documentation Required: Medicaid card
Bus Route/Rapid Line: #4 Wade Park, #38 Hough
Hours of Operation: Wed. 1:00 P.M.-4:30 P.M., Fri. 8:30 A.M.-11:30 A.M.

Care Alliance
3010 East 73rd Street
Cleveland, OH 44103
PH: (216) 923-5000

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid or services are free funded by Ryan White Title III
Referral Criteria: Doctor's referral
Documentation Required: Medicaid card
Bus Route/Rapid Line: #14 Kinsman
Hours of Operation: Wed. 1:00 P.M.-4:30 P.M., Fri. 8:30 A.M.-11:30 A.M.

Prescription Drug Assistance

The Cleveland Clinic Foundation
Infectious Disease/S32
9500 Euclid Avenue
Cleveland, OH 44195
PH: (216) 444-8845

Reimbursement Accepted: Medicare/Medicaid

Referral Criteria: Client initiated

Documentation Required: Proof of insurance, income and residence

Bus Route/Rapid Line: #6 Euclid

Hours of Operation: Mon.-Fri., 8:30 A.M.-4:00 P.M.

Notes: Access point for ODAP (Ohio Drug Assistance Program)

The Free Clinic of Greater Cleveland
12201 Euclid Ave.
Cleveland, OH 44106
PH: (216) 721-4010
www.thefreeclinic.org

Contact Name: Receptionist will assist

Reimbursement Accepted: Ryan White Title One funding

Referral Criteria: Free Clinic Physician's orders

Documentation Required: Proof of insurance, income and residence

Bus Route/Rapid Line: #6 Euclid #66 Red Line Rapid

Hours of Operation: Walk-ins: Mon.-Fri. 5:00 PM. Sharp Appointments:
Mon.-Thu. 12:00 P.M.-10:00 P.M.,
Fri. 10:00 A.M.-9:00 P.M.

Notes: Access point for ODAP (Ohio Drug Assistance Program)

Prescription Drug Assistance

MetroHealth Medical Center
Division of Infectious Disease
Oncology Pavilion, Room 106
2500 Metro-Health Drive
Cleveland, OH 44109
PH: (216) 778-77828

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free of charge funded by Ryan White Title I

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #20 Broadview #20A State #20B W.25th-Pearl
#81 Scranton #35 Broadview
#807 Tremont Circulator

Hours of Operation: Mon.-Fri. 8:00 A.M.-5:00 P.M.,
Thu. 8:00 A.M.-8:00 P.M.
Selected Sat. 8:00 A.M.-Noon

Notes: Access point for ODAP (Ohio Drug Assistance Program)

MetroHealth Medical Center Clement Center for Family Care
2500 East 79th Street
Cleveland, Ohio 44104
PH: (216) 391-3200

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free of charge funded by Ryan White Title I

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #2 E. 55th/ E. 79th

Hours of Operation: Mon.-Thu. 8:00 A.M.-7:00 P.M.,
Tue., Wed., and Fri. 8:30 A.M.-5:00 P.M.

Notes: Access point for ODAP (Ohio Drug Assistance Program)

Prescription Drug Assistance

Northeast Ohio Neighborhood Health Services (NEON)
Collinwood Health Center
15322 St. Clair Avenue
Cleveland, OH 44110
PH: (216) 851-1500

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor's referral
Documentation Required: Medicaid card
Bus Route/Rapid Line: #1 St. Clair, #820 St. Clair Community Circulator
Hours of Operation: Mon,-Fri, 9:00 A.M.-6:00 P.M.

Northeast Ohio Neighborhood Health Services (NEON)
Hough Health Center
8300 Hough Avenue
Cleveland, OH 44103
PH: (216) 231-7700

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor's referral
Documentation Required: Medicaid card
Bus Route/Rapid Line: #38 Hough
Hours of Operation: Mon,-Fri, 8:30 A.M.-5:30 P.M.

Prescription Drug Assistance

Northeast Ohio Neighborhood Health Services (NEON)
Southeast Health Center
13301 Miles Avenue
Cleveland, OH 44105
PH: (216) 751-3100

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor's referral
Documentation Required: Medicaid card or proof of HIV status, income and residence.
Bus Route/Rapid Line: #19 Miles
Hours of Operation: Mon,-Fri, 9:00 A.M.-6:00 P.M.

Northeast Ohio Neighborhood Health Services (NEON)
Superior Health Center
12100 Superior Avenue
Cleveland, OH 44106
PH: (216) 851-2600

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor's referral
Documentation Required: Medicaid card
Bus Route/Rapid Line: #40 Lakeview-Lee, #26 Detroit-Superior, #36 Eddy
Hours of Operation: Mon,-Fri, 9:00 A.M.-6:00 P.M.

Prescription Drug Assistance

**University Hospitals Health Systems
Special Immunology Department
Foley Bldg., Room 303
11100 Euclid Avenue
Cleveland, OH 44106
PH: (216) 844-7890**

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicare/Medicaid and Ryan White Title I funding
Referral Criteria:	Appointment needed
Documentation Needed:	Medicaid card or proof of HIV status, income and residence.
Bus Route/Rapid Line:	#6 Euclid, 7/7X, 8, 32/32X, 38, 48/48A, 50,
Hours of Operation:	Mon.-Fri., 8:00 A.M.-4:00 P.M.
Notes:	Access point for ODAP (Ohio Drug Assistance Program)

Primary Medical Care (outpatient HIV)

Care Alliance
6001 Woodland Avenue
Cleveland, OH 44104
PH: (216) 923-5000

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid or services are free funded by Ryan White Title III

Referral Criteria: Walk-ins

Documentation Required: Medicaid card

Bus Route/Rapid Line: #25B Madison-Buckeye #25W Madison-Woodland

Hours of Operation: Wed. 1:00 P.M.-4:30 P.M., Fri. 8:30-11:30 A.M.

Care Alliance
1795 West 25th St.
Cleveland, OH 44113
PH: (216) 619-5571

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid or services are free funded by Ryan White Title III

Referral Criteria: Walk-ins

Documentation Required: Medicaid card

Bus Route/Rapid Line: #20 Broadview #20A State #20 B W.25th-Pearl
#22 Lorain #25B Madison-Buckeye
#25W Madison-Woodland

Hours of Operation: Wed. 1:00 P.M.-4:30 P.M., Fri. 8:30 A.M.-11:30 A.M.

Primary Medical Care (outpatient HIV)

Care Alliance
2227 Payne Ave.
Cleveland, OH 44114
PH: (216) 781-6724

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid or services are free funded by Ryan White Title III
Referral Criteria:	Walk-ins
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#4 Wade Park, #38 Hough
Hours of Operation:	Wed. 1:00 P.M.-4:30 P.M., Fri. 8:30 A.M.-11:30 A.M.

Primary Medical Care (outpatient HIV)

The Cleveland Clinic Foundation
Infectious Disease/S32
9500 Euclid Avenue
Cleveland, OH 44195
PH: (216) 444-8845

Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #6 Euclid
Hours of Operation: Mon.-Fri., 8:30 A.M.-4:00 P.M.

The Free Clinic of Greater Cleveland
12201 Euclid Ave.
Cleveland, OH 44106
PH: (216) 721-4010
www.thefreeclinic.org

Contact Name: Receptionist will assist
Reimbursement Accepted: Services are free funding by Ryan White Title I
Referral Criteria: Free Clinic Physician's orders
Documentation Required: None needed
Bus Route/Rapid Line: #6 Euclid #66 Red Line Rapid
Hours of Operation: Walk-ins: Mon.-Fri. 5:00 PM. Sharp Appointments:
Mon.-Thu. 12:00 P.M.-10:00 P.M.,
Fri. 10:00 A.M.-9:00 P.M.

Primary Medical Care (outpatient HIV)

MetroHealth Medical Center
Division of Infectious Disease
Oncology Pavilion, Room 106
2500 Metro-Health Drive
Cleveland, OH 44109
PH: (216) 778-77828

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid or services are free of charge funded by Ryan White Titles I

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence..

Bus Route/Rapid Line: #20 Broadview #20A State #20B W.25th-Pearl
#81 Scranton #35 Broadview
#807 Tremont Circulator

Hours of Operation: Mon.-Fri. 8:00 A.M.-5:00 P.M.,
Thu. 8:00 A.M.-8:00 P.M.
Selected Sat. 8:00 A.M.-Noon

Notes: *Ryan White Title II Emergency Assistance Access Point*

MetroHealth Medical Center Clement Center for Family Care
2500 East 79th Street
Cleveland, Ohio 44104
PH: (216) 391-3200

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free of charge funded by Ryan White

Referral Criteria: Client initiated

Documentation Required: Proof of HIV status, income and residence.

Bus Route/Rapid Line: #2 E. 55th/ E. 79th

Hours of Operation: Mon.-Thu. 8:00 A.M.-7:00 P.M.,
Tue., Wed., and Fri. 8:30 A.M.-5:00 P.M.

Notes: *Ryan White Title II Emergency Assistance Access Point*

Primary Medical Care (outpatient HIV)

Northeast Ohio Neighborhood Health Services (NEON)
Collinwood Health Center
15322 St. Clair Avenue
Cleveland, OH 44110
PH: (216) 851-1500

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #1 St. Clair, #820 St. Clair Community Circulator
Hours of Operation: Mon.-Fri., 9:00 A.M.-6:00 P.M.

Northeast Ohio Neighborhood Health Services (NEON)
East Cleveland Health Center
15201 Euclid Ave
Cleveland, OH 44112
PH: (216) 541-5600

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #6 Euclid, #41A Warrensville, #41C Warrensville
Hours of Operation: Mon.-Fri., 9:00 A.M.-5:00 P.M.

Primary Medical Care (outpatient HIV)

Northeast Ohio Neighborhood Health Services (NEON)
East Cleveland Health Center
15201 Euclid Ave
Cleveland, OH 44112
PH: (216) 541-5600

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #6 Euclid, #41A Warrensville, #41C Warrensville
Hours of Operation: Mon.-Fri., 9:00 A.M.-5:00 P.M.

Northeast Ohio Neighborhood Health Services (NEON)
Hough Health Center
8300 Hough Avenue
Cleveland, OH 44103
PH: (216) 231-7700

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #38 Hough
Hours of Operation: By appointment

Primary Medical Care (outpatient HIV)

Northeast Ohio Neighborhood Health Service (NEON)
Southeast Health Center
13301 Miles Avenue
Cleveland, OH 44105
PH: (216) 751-3100

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Appointments
Documentation Required: Medicaid card
Bus Route/Rapid Line: #19 Miles
Hours of Operation: Mon.-Fri., 9:00 A.M.-6:00 P.M.

University Hospitals Health Systems
Special Immunology Department
Foley Bldg., Room 303
11100 Euclid Avenue
Cleveland, OH 44106
PH: (216) 844-7890

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid or services are free funded by and Ryan White Title I
Referral Criteria: Appointment needed
Documentation Needed: Medicaid card
Bus Route/Rapid Line: #6 Euclid, 7/7X, 8, 32/32X, 38, 48/48A, 50,
Hours of Operation: Mon.-Fri., 8:00 A.M.-4:00 P.M.

Substance Abuse Treatment

Alternatives Agency, Inc.
D.B.A. The Self Center
1804 East 55th Street
Cleveland, OH 44103
PH: (216) 361-7359
Fax: (216) 361-7368

Contact Name: Intake Worker
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor or client initiated.
Documentation Required: Medicaid card
Bus Route/Rapid Line: #2 East 55/East 79, #16 East 55th and #7 red line.
Hours of Operation: Mon-Fri. 8:00 A.M.-9:00 P.M.
Notes: Intensive outpatient treatment.

Berea Children's Home and Family Services
3235 Prospect Avenue East
Cleveland, OH 44115
PH: (216) 426-8523
Fax: (216) 431-6223

Contact Name: Intake Worker
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor or client initiated.
Documentation Required: Medicaid card
Bus Route/Rapid Line: #8 Cedar, #14 Kinsman, #25 B/W #33Central and #90X Broadway
Hours of Operation: Wed. and Fri. 4:00 P.M.-6:00 P.M.
Notes: Intensive outpatient treatment,
Group and individual counseling.
Adults 18 years and over

Substance Abuse Treatment

Bridgeway Inc.
The Umbar
8801 Detroit Avenue
Cleveland, OH 44102
PH: (216) 281-2660
Fax: (216) 634-2076

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor or client initiated.
Documentation Required: Medicaid card
Bus Route/Rapid Line: #326 Detroit-Superior
Hours of Operation: Mon-Fri. 8:30 A.M.-5:00 P.M.
Note: Intensive outpatient treatment.
Adults only. Must be post detox

Bridgeway Inc.
SAMI ACT
11420 Lorain Avenue
Cleveland, OH 44111
PH: (216) 889-9640

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor, community and client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #22 Lorain and #50 East116th / Harvard / West 117th
Hours of Operation: Mon-Fri. 8:30 A.M.-5:00 P.M.
Notes: Dually diagnosed intensive outpatient treatment.
Adults only.

Substance Abuse Treatment

Catholic Charities Services Corporation
Hispanic Men's Counseling, Room #518
2012 West 25th Street
Cleveland, OH 44113
PH: (216) 631-3499
Fax: (216) 696-2088

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community and self initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #20 W11th Broadview, #20 A/B West 25th / Pearl / State, #35 Broadview-Quincy, #79/79X Fulton-Ridge, #807 Tremont Circulator and #10 Red line.

Hours of Operation: Hours will vary.

Notes: Intensive outpatient treatment. Adults only.

Catholic Charities Services Corporation
Hispanic Women's Counseling
2012 West 25th Street, Room #518
Cleveland, OH 44113
PH: (216) 631-3499
Fax: (216) 696-2088

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community and client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #20 W11th Broadview, #20 A/B West 25th / Pearl / State, #35 Broadview-Quincy, #79/79X Fulton-Ridge, #807 Tremont Circulator and #10 Red line.

Hours of Operation: Hours will vary.

Notes: Intensive outpatient treatment.
Individual and group counseling. Adults only.

Substance Abuse Treatment

Catholic Charities Services Corporation
Medicaid Adolescent Rehabilitation Programs
3135 Euclid Avenue, Room #202
Cleveland, OH 44115
PH: (216) 631-3499 Ext., 2150

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community and client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #6 Euclid, 7/7X Monticello-Euclid Heights,
#9BX Mayfield and #9F/X Mayfield

Hours of Operation: Mon-Fri. 8:30 A.M.-5:00 P.M.,
Programs in evenings and weekends when necessary.

Notes: Assessment and placement for various substance abuse
treatment programs for youth through age 20

Catholic Charities Services Corporation
Youth Intensive Outpatient Treatment
2012 West 25th Street, Room #401 and 420
Cleveland, OH 44113
PH: (216) 696-2077
www.c4fc.org

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid and medically indigent

Referral Criteria: Doctor, community and client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #20 W11th Broadview, #20 A/B
West 25th / Pearl / State, #35 Broadview-Quincy,
#79/79X Fulton-Ridge, 807 Tremont Circulator
and #10 Red line.

Hours of Operation: Mon., Wed. and Thu. 4:00 P.M.-5:00 P.M.,
Family Group: Wed., 7:00 P.M.-5800 P.M.

Notes: Intensive outpatient treatment. Youth through age 19

Substance Abuse Treatment

Cleveland Treatment Center
1127 Carnegie Avenue
Cleveland, OH 44115
PH: (216) 861-4246
Fax: (216) 861-1156
TDD: (216) 861-4880
E-mail: ctc1127@attgolbal.net

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid and medically indigent

Referral Criteria: Doctor, community and client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #15 Union and #81 Treamont-Storer

Hours of Operation: Mon-Fri. 6:00 A.M.-5:00 P.M,
Sat., Sun. and holidays 6:00 A.M.-10:00 A.M

Notes:

Chemical Dependency Treatment Services

Methadone maintenance and Intensive outpatient treatment for the drug free of other addictions..

Sadie (crack cocaine treatment for pregnant women)

Program targets pregnant women exposed to crack cocaine and other drugs.

Substance Abuse Treatment

Community Action Against Addiction (CAAA)

5209 Euclid Avenue

Cleveland, OH 44103

PH: (216) 881-0765 Ext.227

Fax: (216) 431-2190

Contact Name: Monica Right

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community and client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #6 Euclid, 7/7X Monticello-Euclid Heights,
#9BX Mayfield and #9F/X Mayfield,
#2 East 55/East 79

Hours of Operation: Hours vary by program

Notes:

Chemical Dependency Treatment Services

Opiate and/or cocaine addicted adults.

Second Chance Cocaine Program

Individual/group counseling sobriety maintenance

New Dimensions Aftercare

Cocaine treatment, 12 step NA meetings and support groups. Ages 18-65+

Substance Abuse Treatment

**Community Assessment Foundation
Intensive Outpatient Program
Southeast Women's Center
Cleveland, OH 44105
PH: (216) 441-0200, Ext. 107
Fax: (216) 441-3176**

Contact Name: Derrik Evens
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor, community, client initiated or
Supervising officers must refer adjudicated offenders
Documentation Required: Medicaid card
Bus Route/Rapid Line: N/A
Hours of Operation: Mon.-Fri., 8:30 A.M.-5:00 P.M.
Notes: Chemically dependent adult men and women.

**The Covenant, Inc.
Adolescent Chemical Dependency Day Treatment
1688 Fulton Road
Cleveland, OH 44113
PH: (216) 574-9000
Fax: (216) 664-6534**

Contact Name: Doug D. Roberts
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor, community or client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: N/A
Hours of Operation: Mon.-Fri. 8:30 A.M.-5:00 P.M.
Notes: Chemically dependent adolescent, males and females,
ages 12-18 years old

Substance Abuse Treatment

East Side Catholic Center and Shelter
P.O. 20177
Cleveland, OH 44120
PH: (216) 231-5556
Fax: (216) 231-6072

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community or client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: N/A

Hours of Operation: 24 hours every day

Notes: Program treats women and women with children.
40 bed shelter and 36 bed residential treatment program.

Euclid Hospital
Behavioral Medicine
Outpatient Chemical Dependency Program
Euclid, OH 44119
PH: (216) 791- 7990, (24 hour line)

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community or self referrals

Documentation Required: Medicaid card

Bus Route/Rapid Line: #30 East 140-Hayden, #34East 200-Green, #37 East 185-Taylor,
#39X/#39BX Lake Shore Blvd.

Hours of Operation: Mon.-Fri. 8:30 A.M.-5:00 P.M. and Mon.-Fri. 6:00 P.M.-9:00 P.M.

Notes: Alcohol and drug dependent adults

Substance Abuse Treatment

Far West Center
29133 Health Campus Drive
Westlake, OH 44145
PH: (440) 835-6212

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor, community or client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: 55S/X and 246 Westlake Park N Ride
Hours of Operation: Mon. and Fri. 8:30 A.M.-5:00 P.M.,
Tue. and Thu. 8:30 A.M.-9:00 P.M.,
Saturdays, 9:00 A.M.-1:00 P.M.
Notes: Chemically dependent adults

The Free Clinic of Greater Cleveland
Substance Abuse Treatment Program
12201 Euclid Avenue
Cleveland, OH 44106
PH: (216) 721-4010 (12:00 P.M.-10:00 P.M.)
Fax: (216) 721-2431

Contact Name: Receptionist will advise
Reimbursement Accepted: All services are free
Referral Criteria: Doctor, community or client initiated
Documentation Required: Current state I.D.
Bus Route/Rapid Line: #4 Payne-Wade Park, #6 Euclid
#50 E.116/Harvard/W.117, #3 Red Line Rapid
Hours of Operation: Case manager will advise
Notes: Chemically addicted adults

Substance Abuse Treatment

Fresh Start, Inc
Cleveland, OH 44103
PH: (216) 431-2554, Ext. 203
Fax: (216) 431-4878

Contact Name: Sue Likovich
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor, community or client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #8 Cedar
Hours of Operation: Mon. - Fri. 9:30 A.M.-5:00 P.M.,

Notes:

Fresh Start 1 - 4807 Cedar Avenue

Alcohol/Chemically dependent adult females. 20 Beds; 5 residential, 15 halfway house

Fresh Start 2 - 16801 Euclid Avenue

Alcohol/Chemically dependent adult males. 24 bed halfway house

Fresh Start 3 - 1809 East 89th Street

Alcohol/Chemically dependent adult males who have been detoxed, 16 bed halfway house

Fresh Start 4 - 2415 East 55th Street

Fresh Start 4 - 11811 Shaker Blvd., Room 411

Alcohol/Chemically dependent adults and their families

Substance Abuse Treatment

Hispanic Urban Minority Alcoholism and Drug Abuse Outreach Project (HUMADAOP)

Casa Alma

3704 Trowbridge

Cleveland, OH 44109

PH: (216) 431-2554, Ext. 203

Fax: (216) 431-4878

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid or services are free funded by Ryan White Title I
Referral Criteria:	Doctor, community or client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	N/A
Hours of Operation:	Mon.-Fri. 9:00 A.M.-5:00 P.M.
Notes:	Hispanics 18 years and older. 40 day Inpatient Treatment. 12 beds (8 male-4 female).

Hitchcock Center for Women

Residential treatment

Intensive Outpatient Treatment

1227 Ansel Road

Cleveland, OH 44108

PH: (216) 421-0662

Fax: (216) 421-0911

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	Doctor, community or client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#326 Detroit-Superior
Hours of Operation:	Mon.-Fri. 9:00 A.M.-5:00 P.M.,
Notes:	Chemically dependent women 18 years and older. Residential program allows one child up to the age of three.

Substance Abuse Treatment

Huron Hospital
Behavioral Medicine - Outpatient Chemical Dependency Treatment
13951 Terrace Road
East Cleveland, OH 44112
PH: (216) 761-7990, (24-hour line)
Fax: (216) 761-4227

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community or client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #6 Euclid, #9X/BX Mayfield, #30 East 140-Hayden, 37East 185-Taylor and #41A/C Warrensville, #1 red line

Hours of Operation: Mon.-Fri. 9:00 A.M.-5:00 P.M.

Notes: Alcohol and other drug dependent adults

J. Glen Smith Health Center
11100 St. Clair Avenue
Cleveland, OH 44108
PH: (216) 249-3600

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #1 St. Clair

Hours of Operation: Mon.-Fri. 8:00 A.M.-4:30 P.M.

Substance Abuse Treatment

Laurelwood Hospital and Counseling Centers

35900 Euclid Avenue

Willoughby, OH 44094

PH: (440) 953-3000

Fax: (440) 953-3344

www.laurelwoodhospital.com

Intake: PH: (440) 953-3325

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicare/Medicaid
Referral Criteria:	Doctor, community or client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	Main Hospital can be reached by the #6 Euclid with a transfer to LakeTran system.
Hours of Operation:	Intake is 24/7. child, adolescent and adult services

McIntyre Foundation

6285 Pearl Road, Room 26

Cleveland, OH 44130

PH: (440) 887-1100

Fax: (440) 887-1103

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	Doctor, community or client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#51X West 25-Pearl
Hours of Operation:	Mon.-Fri. 9:00 A.M.-5:00 P.M.,
Notes:	Chemically dependent adults

Substance Abuse Treatment

MetroHealth Department of Psychiatry
2500 MetroHealth Drive
Cleveland, OH 44109
PH: (216) 778-3403, Ext. 508
Fax: (216) 778-5907

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid.
Referral Criteria: Doctor, community or client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #20 Broadview, #20A State, #20B 25th-Pearl,
#35 Broadview and #807 Tremont Circulator
Hours of Operation: Mon.-Fri. 9:00 A.M.-5:00 P.M.,
Notes: Chemically dependent adults

New Directions, Inc.
30800 Chagrin Boulevard
Pepper Pike, OH 44124
PH: (216) 591-0324
PH: (800) 750-6709
Fax: (216) 591-1243
www.newdirect.org

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid.
Referral Criteria: Doctor, community or client initiated
Documentation Required: Medicaid card
Bus Route/Rapid Line: #5 Chagrin, #94 East 260-Richmond
Hours of Operation: Mon.-Fri. 9:00 A.M.-5:00 P.M.
Note: Intensive outpatient treatment, residential treatment and aftercare
for chemically dependent adolescents

Substance Abuse Treatment

North East Ohio Health Services
23210 Chagrin Blvd., #400
Beachwood, OH 44122
PH: (216) 831-6466, xt. 232
Fax: (216) 766-6084
TTY: (216) 766-6088
www.neohs.org

Contact Name: Intake manager

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, case manager,
probation officer or client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #40 lee, #14 Chagrin or #44 blue line

Hours of Operation: Mon. and Thu. 8:30 A.M.-9:00 P.M.,
Tue. 8:30 A.M.-5:00 P.M.
Wed. 8:30 A.M.-6:00 P.M., Sat. 9:00 A.M.-1:00 P.M

Notes: Intensive outpatient services, specialized services for deaf and dually diagnosed (SA/MI).

Orca House, Inc.
1905 East 89th Street
Cleveland, OH 44106
PH: (216) 231-3772
Fax: (216) 231-5040

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid.
No one is turned away due to the inability to pay.

Referral Criteria: Doctor, community or client initiated

Documentation Required: Proof of insurance and income

Bus Route/Rapid Line: #6 Euclid

Hours of Operation: Mon.-Fri. 9:00 A.M.-5:00 P.M.

Notes:

Orca Men's Program

Chemically dependent men. Primary residential, halfway house and aftercare

Orca Women's Program

Chemically dependent women, pregnant addicted women. Halfway house, intensive outpatient program and aftercare

Substance Abuse Treatment

Orca House, Inc.
1905 East 89th Street
Cleveland, OH 44106
PH: (216) 231-3772
Fax: (216) 231-5040

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid.
No one is turned away due to the inability to pay.

Referral Criteria: Doctor, community or client initiated

Documentation Required: Proof of insurance and income

Bus Route/Rapid Line: #6 Euclid

Hours of Operation: Mon.-Fri. 9:00 A.M.-5:00 P.M.

Notes:

Orca Men's Program

Chemically dependent men. Primary residential, halfway house and aftercare

Orca Women's Program

Chemically dependent women, pregnant addicted women. Halfway house, intensive outpatient program and aftercare

Substance Abuse Treatment

Recovery Resources
3950 Chester Avenue
Cleveland, OH 44114
PH: (216) 431-4131
Fax: (216) 431-4133
www.recres.org

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid and Ryan White Title One funding
Referral Criteria:	Doctor, community or self referrals
Documentation Required:	Proof of insurance and income
Bus Route/Rapid Line:	Department will advise by program
Hours of Operation:	Mon.-Fri. 9:00 A.M.-5:00 P.M.

Notes:

Criminal Justice Program
HIV/AIDS Treatment Program
Men's Homeless Program
MRDD Treatment Program
Older Adult Program
Substance Abuse/Mentally Ill (SA/MI) Program
Women's and Children's Treatment Program

Substance Abuse Treatment

Salvation Army
1710 Prospect Avenue
Cleveland, OH 44115
PH: (216) 781-2121
Fax: (216) 619-4720

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicare/Medicaid

Referral Criteria: Doctor, community or client initiated

Documentation Required: Proof of insurance and income

Bus Route/Rapid Line: #8 Cedar, #14 Kinsman, #25B/W Madison,
#33 Central and #90X Broadway-Libby

Hours of Operation: Mon.-Fri. 9:00 A.M.-5:00 P.M.

Notes:

Harbor Light Detoxification

Medically supervised withdrawal of medically indigent alcoholic and/or chemically dependent adults.
22 beds; 16 males and 6 females

Harbor Light Intensive Outpatient Treatment

Outpatient treatment counseling.

Substance Abuse Treatment

Scarborough House, Inc.
2430 West 10th Street
Cleveland, OH 44113
PH: (216) 781-5538
Fax: (216) 781-5538 *51

Contact Name: Receptionist will advise
Reimbursement Accepted: \$270.00/month
Referral Criteria: Doctor, community or client initiated
Documentation Required: Current state I.D.
Bus Route/Rapid Line: #81 Tremont-Storer and #807 Tremont Circulator
Hours of Operation: 24/7
Notes: Chemically dependent homeless women.
Sober housing facility.
Must be employed or seeking employment

South Point Hospital
Outpatient Chemical Dependency Treatment
4110 Warrensville Center Road, Building A
Warrensville Heights, OH 44122
PH: (216) 761-7990
Fax: (216) 761-4227

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor, community or client initiated
Documentation Required: Current state I.D. proof of insurance and income
Bus Route/Rapid Line: #41 Warrensville
Hours of Operation: Mon.-Fri. 8:30 A.M.-5:00 P.M.
Notes: Hospital based outpatient alcohol
and other drug treatment services.
Inquire about off campus treatment sites

Substance Abuse Treatment

**Stella Maris
Detoxification
1320 Washington Avenue
Cleveland, OH 44113
PH: (216) 781-0550
Fax: (216) 781-7501**

Contact Name: Receptionist will advise
Reimbursement Accepted: Sliding fee scale
Referral Criteria: Doctor, community or client initiated
Documentation Required: Current state I.D. proof of insurance and income
Bus Route/Rapid Line: #20 West 11-Broadview, #20A/B West 25th/Pearl/State,
#22 Lorain Avenue, #25B Madison,
#326 Detroit-Superior
Hours of Operation: 24/7
Notes: Adult, chemically dependent men and women

**UHHS/CSAHS-Cuyahoga, Inc.,
St. Vincent Charity Hospital
Rosary Hall
2351 East 22nd Street
Cleveland, OH 44115
PH: (216) 363-2580
Fax: (216) 363-2575**

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor, community or client initiated
Documentation Required: Current state I.D. proof of insurance and income
Bus Route/Rapid Line: #14 Kinsman, #15 Union, #15A Union-Walden,
#15F Warrensville Hts. Flyer, #25 Madison,
#35 Broadview-Quincy, #90X Broadway-Libby and #247 Outer Loop
Hours of Operation: Mon.-Fri. 8:30 A.M.-4:30 P.M.
Notes: Medically supervised detoxification
serving alcohol and drug dependent adults

Substance Abuse Treatment

Women's Center of Greater Cleveland
Day and Evening Intensive Outpatient Treatment and Aftercare
6209 Storer
Cleveland, OH 44102
PH: (216) 651-1450
Fax: (216) 651-4351
www.womenctr.org

Contact Name:	Valerie Emmert
Reimbursement Accepted:	Medicaid
Referral Criteria:	Doctor, community or client initiated
Documentation Required:	Current state I.D. proof of insurance and income
Bus Route/Rapid Line:	#81 Tremont-Storer
Hours of Operation:	Mon.-Fri. 9:00 A.M.-5:00 P.M.
Notes:	Adult women, pregnant women, women in the HIV spectrum. Day and evening programs

Support Groups

AIDS Taskforce of Greater Cleveland
2728 Euclid Avenue, Suite 400
Cleveland, OH 44115
PH: (216) 621-0766
Fax: (216) 622-7785
aidstaskforce.org

Contact Name: Receptionist will advise
Reimbursement Accepted: Ryan White Title One funding
Referral Criteria: Client initiated
Documentation Required: Proof of HIV status,
Bus Route/Rapid Line: #6 Euclid
Notes: Case manager will advise for time and make up of group

The Living Room
6600 Detroit Avenue
Cleveland, OH 44102
PH: (216) 651-5428
Fax: Staff will advise
www.lgcsc.org

Contact Name: Receptionist will advise
Reimbursement Accepted: Service is free
Referral Criteria: Client initiated
Documentation Required: None needed
Bus Route/Rapid Line: #326 Detroit Superior
Hours of Operation: Tue. 6:30 P.M.-8:00 P.M.
Notes: “Life Support”
peer support for HIV+ gay and bisexual men

Support Group

The Open House
2460 Fairmount Blvd., Unit D
Cleveland Heights, OH 44106
PH: (216) 421-0006
Fax: (216) 421-1491
aidstaskforce.org

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Ryan White Title One funding
Referral Criteria:	Client initiated
Documentation Required:	Current State I.D, proof of income, proof of HIV status
Bus Route/Rapid Line:	
Hours of Operation:	Mon.-Fri, 9:00 A.M.-5:00 P.M.
Notes:	Support group meets Thurs. 7:00 P.M.-9:00 P.M.

Transportation Services

AIDS Taskforce of Greater Cleveland
2728 Euclid Avenue, Suite 400
Cleveland, OH 44115
PH: (216) 621-0766
Fax: (216) 622-7785
www.aidstaskforce.org

Contact Name: Receptionist

Reimbursement Accepted: Ryan White Title One funding

Referral Criteria: Case manager

Documentation Needed: Proof of HIV status, current State of Ohio Picture I.D. and proof of residence and income

Bus Route/Rapid Line: N/A

Hours of operation: Mon.-Fri., 9:00 A.M.-5:00 P.M.

Notes: This service is for Doctor's appointments only.
Earlier appointments may be accommodated with proper notice.

City of Lakewood
12805 Detroit Avenue
Lakewood, OH 44107
PH: (216) 521-1288
Fax: Department will advise

Contact Name: Receptionist will advise

Reimbursement Accepted: Service is free

Referral Criteria: Social worker's assessment

Documentation Needed: Proof of disability or age

Bus Route/Rapid Line: N/A

Hours of Operation: Phone for information Mon.-Fri., 9:00 A.M.-5:00 P.M.

Notes: For Doctors appointments with in the city of Lakewood

Transportation Services

Community Responsive Transit of Cleveland

4601 Euclid Avenue

Cleveland, OH 44104

PH: (216) 781-1110

Fax: (216) 781-6081

Intake: (216) 566-5124

Contact Name:	None needed
Reimbursement Accepted:	Fee is \$1.25 each way
Referral Criteria:	None needed
Documentation Needed:	Application process to include Doctors report
Bus Route/Rapid Line:	Any destination served by regular bus service in Cuyahoga County
Hours of operation:	Rides are provided 24 hours/day, 7 days/week Rides are scheduled: Mon.-Fri., 8:30 A.M.-4:00 P.M.
Notes:	Rides must be scheduled 2-7 days in advance. Client must remain at the destination for no less than 1 hour.

GEAUGA COUNTY
SERVICE AGENCIES

Burial Assistance

Cleveland Memorial Society
21600 Shaker Boulevard
Cleveland, OH 44122
PH: (216) 751-5515
Fax: N/A
www.community.cleveland.com/cc/memorialsociety

Contact Name: N/A

Reimbursement Accepted: One time \$15.00 membership fee

Referral Criteria: N/A

Documentation Required: N/A

Bus Route/Rapid Line: N/A

Notes: Members are eligible for low cost cremation or burial.

Ohio Cremation and Memorial Society
P.O. Box 65
Chardon, OH 44024
PH: (800) 555-2188
Fax: (440) 285-5427
ohiocremation.org

Contact Name: Kim Hayden

Reimbursement Accepted: One time \$25.00 membership fee

Referral Criteria: N/A

Documentation Required: N/A

Bus Route/Rapid Line: N/A

Referral Criteria: N/A

Notes: Members are eligible for low cost cremation.

Case Management (HIV)

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name:	Gail Anderson
Reimbursement Accepted:	Services are free funded by Ryan White Title I
Referral Criteria:	Client initiated
Documentation Required:	N/A
Bus Route/Rapid Line:	Geauga Transit. PH: (888) 287-7190 to schedule ride
Hours of operation:	By Appointment
Notes:	<i>Ryan White Title II Emergency Assistance Access Point</i>

Hospice Care

Hospice of the Western Reserve
300 East 185th Street
Cleveland, OH 44119
PH: (216) 383-3776
(Residential) Robert Phillips-Plona
PH: (216) 231-8650
(in home) Pamela Fessler

Contact name:	see above
Reimbursement Accepted:	Services are free funded by Ryan White Title I
Referral Criteria:	Client initiated
Documentation Required:	Doctor's referral
Bus Route/Rapid Line:	N/A
Hours of Operation:	24/7

Housing Assistance

AIDS Taskforce of Greater Cleveland
LAKE COUNTY GHD- GAIL
2728 Euclid Avenue, Suite 400
Cleveland, OH 44115
PH: (216) 621-0766
Fax: (216) 622-7785
aidstaskforce.org

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Services are free funded by Ryan White Title I & II Federal funding and foundation support
Referral Criteria:	Case manager will advise
Documentation Required:	Proof of HIV status, current State of Ohio Picture I.D. and proof of residence
Bus Route/Rapid Line:	Geauga Transit. PH: (888) 287-7190 to schedule ride
Hours of Operation:	Call for an appointment
Notes:	Ryan White Title One/MRAP Program and Ryan White Title Two Emergency Financial Assistance Program (rent & utilities)

Geauga Metropolitan Housing Authority
385 Center Street
Chardon, OH 44024
PH: (440) 286-7413
Fax: (440) 286-7496

Contact Name:	Intake Manager
Reimbursement Accepted:	N/A
Referral Criteria:	Client initiated
Documentation Required:	Photo I.D.
Bus Route:	Geauga Transit. PH: (888) 287-7190 to schedule ride
Hours of Operation:	Mon.-Fri., 8:00 A.M.-4:30 P.M.
Notes:	Intake: Tue., 9:00 A.M.-11:00 A.M. Wed., 2:00 P.m.-4:00 P.M.

Mental Health Counseling

Ravenwood Mental Health Services
12557 Ravenwood Drive
Chardon, OH 44024
PH: (440) 285-3568 (TDD Access)
Fax: (440) 285-4552

Contact Name: Intake Manager
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Proof of insurance and income
Bus Route/Rapid Line: Geauga Transit. PH: (888) 287-7190 to schedule ride
Hours of Operation: Mon.-Thu., 9:00 A.M.-8:00 P.M.,
Fri., 9:00 A.M.-5:00 P.M.
Notes: Child, adolescent and adult services

Lake Geauga Center on Alcoholism and Drug Abuse
200 Center Street, Unit B
Chardon, OH 44024
PH: (440) 285-9119 (TDD Access)
Fax: (440) 942-0639

Contact Name: Intake Manager
Reimbursement Accepted: Medicaid
Referral Criteria: Client initiated
Documentation Required: Proof of insurance and income
Bus Route/Rapid Line: Geauga Transit. PH: (888) 287-7190 to schedule ride
Hours of Operation: Intake is by appointment only
Notes: Adult services only

Prescription Medication

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name:	Gail Anderson
Reimbursement Accepted:	Services are free funded by Ryan White Title I and Ohio Drug Assistance Program (ODAP)
Referral Criteria:	Client initiated
Documentation Required:	N/A
Bus Route/Rapid Line:	Geauga Transit. PH: (888) 287-7190 to schedule ride
Hours of operation:	By appointment

Substance Abuse Treatment

Ravenwood Mental Health Services
12557 Ravenwood Drive
Chardon, OH 44024
PH: (440) 285-3568 (TDD Access)
Fax: (440) 285-4552

Contact Name:	Intake Manager
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Proof of insurance and income
Bus Route/Rapid Line:	Geauga Transit. PH: (888) 287-7190 to schedule ride
Hours of Operation:	Mon.-Thu., 9:00 A.M.-8:00 P.M., Fri., 9:00 A.M.-5:00 P.M.
Notes:	Out patient treatment program for adults and adolescents

Support Groups

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name:	Gail Anderson
Reimbursement Accepted:	Ryan White Title One funding
Referral Criteria:	Client initiated
Documentation Required:	N/A
Bus Route/Rapid Line:	Geauga Transit. PH: (888) 287-7190 to schedule ride
Hours of operation:	Every other Sat., 10:00 A.M.-12:00 P.M.

Transportation Services

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name:	Gail Anderson
Reimbursement Accepted:	Services are free of charge funded by Ryan White Title One
Referral Criteria:	Client initiated
Documentation Required:	N/A
Bus Route/Rapid Line:	Geauga Transit. PH: (888) 287-7190 to schedule ride
Hours of operation:	By appointment
Notes:	Gas vouchers available for travel to and from medical and social service appointments.

LAKE COUNTY
SERVICE AGENCIES

Burial Assistance

Cleveland Memorial Society
21600 Shaker Boulevard
Cleveland, OH 44122
PH: (216) 751-5515
Fax: N/A
www.community.cleveland.com/cc/memorialsociety

Contact Name: N/A

Reimbursement Accepted: One time \$15.00 membership fee

Referral Criteria: N/A

Documentation Required: N/A

Bus Route/Rapid Line: N/A

Notes: Members are eligible for low cost cremation or burial.

Ohio Cremation and Memorial Society
P.O. Box 65
Chardon, OH 44024
PH: (800) 555-2188
Fax: (440) 285-5427
ohiocremation.org

Contact Name: Kim Hayden

Reimbursement Accepted: One time \$25.00 membership fee

Referral Criteria: N/A

Documentation Required: N/A

Bus Route/Rapid Line: N/A

Referral Criteria: N/A

Notes: Members are eligible for low cost cremation.

Case Management (HIV)

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name: Gail Anderson

Reimbursement Accepted: Services are free funded by Ryan White Title I

Referral Criteria: Client initiated

Documentation Required:

Bus Route/Rapid Line: #1 LakeTran

Hours of operation: By Appointment

Notes: *Ryan White Title II Emergency Assistance Access Point*

Dental Services

Hyatt Ali, D.D.S.
9853 Johnnycake Ridge Road, Suite 300
Mentor, OH 44060
PH: (440) 352-6006
Fax: Same (alert staff before sending)

Contact Name:	Receptionist
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Proof of insurance
Bus Route/Rapid Line:	None available
Hours of Operation:	Mon.-Thu., 10:00 A.M.-5:00 P.M., Fri., 10:00 A.M.-2:00 P.M.

Mark Florman D.D.S.
34696 Vine Street
Eastlake, OH 44094
PH: (440) 953-9111
Fax: (440) 953-0113

Contact Name:	Receptionist
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Proof of insurance
Bus Route/Rapid Line:	LakeTran System
Hours of Operation:	Mon.-Thu., 9:00 A.M.-5:00 P.M., Sat., 9:00 A.M.-2:00 P.M.

HIV Testing

Lake County General Health District
33 Mill Street
Painesville, OH
PH: (440) 350-2437
(440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name:	Gail Anderson
Reimbursement Accepted:	Free
Referral Criteria:	Client initiated
Documentation Required:	N/A:
Bus Route/Rapid Line:	#1 LakeTran
Hours of operation:	Tuesday only, 2:00 P.M.-6:00 P.M.
Notes:	Anonymous and or confidential

Housing Assistance

AIDS Taskforce of Greater Cleveland
LAKE COUNTY GHD- GAIL
2728 Euclid Avenue, Suite 400
Cleveland, OH 44115
PH: (216) 621-0766
Fax: (216) 622-7785
aidstaskforce.org

Contact Name: Receptionist will advise

Reimbursement Accepted: Services are free funded by Ryan White Titles I & II, HOPWA and other grant sources.

Referral Criteria: Case manager will advise

Documentation Required: Proof of HIV status, current State of Ohio Picture I.D. and proof of residence

Bus Route/Rapid Line: #1 LakeTran

Hours of Operation: Call for an appointment

Notes: Title I – MRAP Program, Title II Emergency Financial Assistance Program (rent & utilities)

Lifeline for the Empowerment & Development of Consumers
85 N. Park Place
P.O. Box 496
Painesville, OH 44077-0496
PH: (440) 354-2148
PH: (440) 942-4839
Fax: (440) 354-2897

Contact Name: Vance Marshal

Reimbursement Accepted: Services are free

Referral Criteria: Client initiated

Documentation Required: Proof of income and residence.

Bus Route/Rapid Line: LakeTran System

Hours of operation: Mon.-Fri., 8:30 A.M.-4:30 P.M.

Notes: Rental and utility assistance when funds are available

Hospice Care

Hospice of the Western Reserve
300 East 185th Street
Cleveland, OH 44119
PH: (216) 383-3776
(Residential) Robert Phillips-Plona
PH: (216) 231-8650
(in home) Pamela Fessler

Contact name: see above
Reimbursement Accepted: Ryan White Title One funding
Referral Criteria: Client initiated
Documentation Required: Physician's referral
Bus Route/Rapid Line: N/A
Hours of Operation: 24/7

Visiting Nurse Association of Lake County
9285 Progress Parkway
Mentor, OH 44060
PH: (800) 862-5253
Fax: (216) 694-6355

Contact Name: Intake manager will advise
Reimbursable Accepted: Medicare, Medicaid and indigent care
Referral Criteria: Doctor's referral
Documentation Required: Proof of insurance and income
Bus Route/Rapid Line: N/A
Hours of Operation: Mon.-Fri., 8:00 A.M.-5:00 P.M.
Notes: Intake 24/7

Mental Health Counseling

Catholic Charities of Lake County
8 North State Street, Ste. #455
Painesville, OH 44077
PH: (440) 352-6191
Fax: (440) 953-1608
www.lake@dioceseofcleveland.org

Contact Name: Bob Hurdle
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor, community or client initiated
Documentation Required: Proof of insurance and income
Bus Route/Rapid Line: LakeTran
Hours of Operation: Mon.-Fri., 9:00 A.M.-5:00 P.M..
Notes: Children 5 years and up, adolescent and adult services

Laurelwood Hospital and Counseling Centers
35900 Euclid Avenue
Willoughby, OH 44094
PH: (440) 953-3000
Fax: (440) 953-3344
www.laurelwoodhospital.com
Intake: PH: (440) 953-3325

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicare/Medicaid
Referral Criteria: Doctor, community or client initiated
Documentation Required: State issued picture I.D., proof of insurance and income
Bus Route/Rapid Line: LakeTran system.
Hours of Operation: Intake is 24/7
Notes: Child, adolescent and adult services. In patient and out patient

Mental Health Counseling

Neighboring
5930 Heisley Road
Mentor, OH 44060
PH: (440) 354-9924
PH: (440) 942-1398
Fax: (440) 354-5808

Contact Name:	Receptionist will advise
Reimbursement:	Medicare/Medicaid
Referral Criteria:	Doctor, Case Manager or client initiated
Documentation Required:	Proof of insurance referral form
Bus Route/Rapid Line:	N/A
Hours of Operation:	Mon.-Fri., 9:00 A.M.-5:00 P.M.
Notes:	Adult services only

The North Coast Center
38879 Mentor Avenue, Suite C
Willoughby, OH 44094
PH: (440)-953-9999
Fax: (440) 992-8537

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Proof of insurance and residence
Bus Route/Rapid Line:	N/A
Hours of Operation:	Mon., Tue., and Thur., 8:00 A.M.-9:00 P.M., Wed. and Fri., 8:00 A.M.-5:00 P.M.
Note:	Out patient program. Child, adolescent and adult services

Mental Health Counseling

Pathways
7350 Palisades Parkway
Mentor, OH 44060
PH: (440) 918-1000
Fax: (440) 918-1029

Contact Name:	Sharon Jung
Reimbursement:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	Laketran
Hours of Operation:	Mon.-Fri., 8:30 A.M.-5:00 P.M.
Notes:	Adult services only

Western Reserve Counseling **1 Victoria Place**

PH: (440) 352-8954
Fax: (440)

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	Laketran system
Hours of Operation:	Mon., Wed., and Fri., 9:00 A.M.-, Tue. and Thu., 1:00 P.M.-
Note:	

Nutritional Assistance

Catholic Charities of Lake County
8 North State Street, Ste. #455
Painesville, OH 44077
PH: (440) 352-6191
Fax: (440) 953-1608

Contact Name:	Receptionist will advise
Reimbursement Accepted:	
Referral Criteria:	Doctor, community or client initiated
Documentation Required:	State issued picture I.D., proof of income
Bus Route/Rapid Line:	LakeTran
Hours of Operation:	Mon.-Fri., 9:00 A.M.-5:00 P.M.

Prescription Medication

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name:	Gail Anderson
Reimbursement Accepted:	Ryan White Title One funding and Ohio Drug Assistance Program (ODAP)
Referral Criteria:	Client initiated
Documentation Required:	N/A
Bus Route/Rapid Line:	#1 LakeTran
Hours of operation:	By appointment
Notes:	Access point for ODAP (Ohio Drug Assistance Program)

Substance Abuse Treatment

Lake-Geauga Center on Alcoholism and Drug Abuse, Inc.
9083 Mentor Avenue
Mentor, OH 44060
PH: (440) 951-3511
PH: (440) 255-0678
Fax: (440) 255-6348

Contact Name: Denise Vandiver
Reimbursement Accepted: Medicaid
Referral Criteria: Doctor, Case Manager or client initiated
Documentation Required: Proof of insurance and income
Bus Route/Rapid Line: LakeTran system
Hours of Operation: Mon. and Wed. 10:00 A.M.-4:00 P.M., Fri., 9:00 A.M.-3:00 P.M.
Notes: Inpatient and outpatient care

Laurelwood Hospital and Counseling Centers
35900 Euclid Avenue
Willoughby, OH 44094
PH: (440) 953-3000
Fax: (440) 953-3344
www.laurelwoodhospital.com
Intake: PH: (440) 953-3325

Contact Name: Receptionist will advise
Reimbursement Accepted: Medicare/Medicaid
Referral Criteria: Doctor, community or client initiated
Documentation Required: State issued picture I.D., proof of insurance and income
Bus Route/Rapid Line: LakeTran system.
Hours of Operation: Intake is 24/7
Notes: Child, adolescent and adult services. In patient and out patient

Substance Abuse Treatment

The North Coast Center
38879 Mentor Avenue, Suite C
Willoughby, OH 44094
PH: (440)-953-9999
Fax: (440) 992-8537

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Proof of insurance and residence
Bus Route/Rapid Line:	N/A
Hours of Operation:	Mon., Tue., and Thur., 8:00 A.M.-9:00 P.M., Wed. and Fri., 8:00 A.M.-5:00 P.M.
Notes:	“Gay friendly”. Out patient program. Child, adolescent and adult services

Support Groups

Lake County General Health District (Tri-County HIV Testing Site)
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name:	Gail Anderson
Reimbursement Accepted:	Title II funding
Referral Criteria:	N/A
Documentation Required:	Proof of HIV status
Bus Route/Rapid Line:	# 1 Laketran system
Hours of operation:	Every other Sat., 10:00 A.M.-12:00 P.M.

Transportation Services

Lake County General Health District
33 Mill Street
Painesville, OH 44077
PH: (440) 350-2437
PH: (440) 350-2190
Fax: (440) 350-2548
E: Anderson@ameritech.net

Contact Name:	Gail Anderson
Reimbursement Accepted:	Services are free of charge funded by Ryan White Title I
Referral Criteria:	Client initiated
Documentation Required:	N/A
Bus Route/Rapid Line:	#1 LakeTran
Hours of operation:	By appointment
Notes:	Gas vouchers available for travel to and from medical and social service appointments.

LORAIN COUNTY
SERVICE AGENCIES

Burial Assistance

Cleveland Memorial Society
21600 Shaker Boulevard
Cleveland, OH 44122
PH: (216) 751-5515
Fax: N/A
Url: www.community.cleveland.com/cc/memorialsociety

Contact Name:	N/A
Reimbursement Accepted:	One time \$15.00 membership fee
Referral Criteria:	N/A
Documentation Required:	N/A
Bus Route/Rapid Line:	N/A
Notes:	Members are eligible for low cost cremation or burial.

Ohio Cremation and Memorial Society
P.O. Box 65
Chardon, OH 44024
PH: (800) 555-2188
Fax: (440) 285-5427
ohiocremation.org

Contact Name:	Kim Hayden
Reimbursement Accepted:	One time \$25.00 membership fee
Referral Criteria:	N/A
Documentation Required:	N/A
Bus Route/Rapid Line:	N/A
Referral Criteria:	N/A
Notes:	Members are eligible for low cost cremation.

Case Management (HIV)

**Community Health Partners
Family Health Center
1800 Livingston Avenue
Lorain, OH 44052
PH: (440) 233-1093
Fax: (440) 233-1051**

Contact Name:	Theresa
Reimbursement Accepted:	Ryan White Title One funding
Referral Criteria:	Client initiated
Documentation Required:	Proof of HIV status, income and residence
Bus Route/Rapid Line:	#2 Lorain/Elyria via Broadway
Hours of Operation:	Mon.-Fri., 9:00 A.M.- 4:00 P.M.
Notes:	<i>Ryan White Title II Emergency Assistance Access Point</i>

Dental Care

Lorain County Free Clinic
East 33rd & Pearl Avenue
Lorain, OH 44055
PH: (440) 277-6641
Fax: (440) 277-5160
Url: www.lcfreeclinic.org

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Services are free to clients who do not qualify for Medicare/Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Proof of income and residence
Bus Route/Rapid Line:	#1 Lorain/Elyria via Washington
Hours of Operation:	Mon.-Fri., 9:00 A.M.- 4:00 P.M.
Notes:	Medical, dental, surgical & vision services, including glasses Clients ages 19-65

HIV Testing

**Community Health Partners
Family Health Center
1800 Livingston Avenue
Lorain, OH 44052
PH: (440) 233-0133
Fax: (440) 204-2305**

Contact Name: Theresa
Reimbursement Accepted: Free
Referral Criteria: Client initiated
Documentation Required: None needed
Bus Route/Rapid Line: #2 Lorain/Elyria via Broadway
Hours of Operation: Mon. & Wed., 9:00 A.M.- 12:00 P.M., & 1:00 A.M.- 4:00 P.M.
Notes: Anonymous and confidential testing

**Family Planning Services
502 Middle Avenue
Elyria, OH 44035
PH: (440) 322-7526
Fax: (440) 284-0564
Url: www.familyplanningservices.org**

Contact Name: Receptionist will advise
Reimbursement Accepted: Free
Referral Criteria: Client initiated
Documentation Required: N/A
Bus Route/Rapid Line: #1 Lorain/Elyria via Washington
Hours of Operation: Mon., 11:00 A.M.-7:00 P.M., Tue.-Fri., 8:30 A.M.-4:30 P.M.
Sat. hours available by appointment
Notes: anonymous testing

Hospice

Hospice of the Western Reserve
424 Middle Avenue
Elyria, OH 44035
PH: (440) 284-2999
PH: (800) 310-3717
Fax: (440) 284-3812
Url: www.hospicewr.org

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicare/Medicaid
Referral Criteria:	Doctor's referral
Documentation Required:	Proof of insurance
Bus Route/Rapid Line:	N/A
Hours of Operation:	24/7
Notes:	Doctors, nurses and nursing assistance.

New Life Hospice
5255 North Abbe Road
Elyria, OH 44035
PH: (440) 934-1458

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicare/Medicaid
Referral Criteria:	Doctor's referral
Documentation Required:	Proof of insurance
Bus Route/Rapid Line:	N/A
Hours of Operation:	24/7
Notes:	Doctors, nurses and nursing assistance.

Housing Assistance

Lorain County Metropolitan Housing Authority

1600 Kansas Avenue

Lorain, OH 44052

PH: (440) 288-1600

PH: (440) 324-4424

Fax: (440) 288-1636

Contact Name:	Receptionist will advise
Reimbursement Accepted:	N/A
Referral Criteria:	Client Initiated
Documentation Required:	Proof of income and residence. Call for income guidelines
Bus Route/Rapid Line:	#3 Sheffield Lake/Abbe Road
Hours of Operation:	Mon.-Fri., 8:00 A.M.-4:00 P.M.
Notes:	Affordable housing for low income individuals Throughout Lorain County

Lorain County Urban League

401 Broad Street, Suite 205

Elyria, OH 44035

PH: (440) 323-3364

PH: (800) 662-3247

Fax: (440) 323-5299

Contact Name:	Mindy
Reimbursement Accepted:	N/A
Referral Criteria:	Client Initiated
Documentation Required:	Proof of income and residence
Bus Route/Rapid Line:	#51East Elyria/Broad Street Loop
Hours of Operation:	Mon.-Fri., 8:30 A.M.-4:30 P.M.
Notes:	Rental Assistance (when funding is available)

Medical Laboratory Testing

**Community Health Partners
Family Health Center
1800 Livingston Avenue
Lorain, OH 44052
PH: (440) 233-1093**

Contact Name:	Debbie Ewers
Reimbursement Accepted:	Services are free funded by Ryan White Title I
Referral Criteria:	Client initiated
Documentation Required:	Proof of HIV status, income and residence
Bus Route/Rapid Line:	#2 Lorain/Elyria via Broadway
Hours of Operation:	Mon.-Fri., 9:00 A.M.- 4:00 P.M.
Notes:	Diagnostics for HIV and related conditions. Re: Viral load, T-cells, chem 25, blood glucose

Mental Health Counseling

Catholic Charities
628 Poplar Street
Elyria, OH 44035
PH: (440) 366-1106
PH: (877) 566-1106
Fax: (440) 366-5645

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #31 Cooper Foster Park Road, #41 West Lorain Loop

Hours of Operation: Mon.-Fri., 8:30 A.M.-4:30 P.M.,

Notes: Outpatient individual, family, and group counseling.
Serving all children & their families

Far West Centers
502 Leavitt Road
Amherst, OH 44001
PH: (440) 835-6212
Fax: (440) 835-6231

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #41 West Lorain Loop

Hours of Operation: Mon.-Thu., 8:30 A.M.-9:00 P.M., Fri., 8:30 A.M.-5:00 P.M.
Sat., 9:00 A.M.-1:00 P.M.

Notes: Outpatient counseling services for all ages.
Psychiatric services for adults only (18 years & older)

Mental Health Counseling

Far West Centers
29133 Health Campus Drive
Westlake, OH 44145
PH: (440) 835-6212
Fax: (440) 835-6231

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#55SX Clifton, #246 Westlake Park N Ride
Hours of Operation:	Mon.-Thu., 8:30 A.M.-9:00 P.M., Fri., 8:30 A.M.-5:00 P.M. Sat., 9:00 A.M.-1:00 P.M.
Notes:	Outpatient counseling services for all ages. Psychiatric services for adults only (18 years & older)

Guidance Center of Lorain
6140 South Broadway Ave.
Lorain, OH
PH: (440) 233-4407
Fax: (440) 233-4627

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#32 Cleveland Clinic Amherst Loop
Hours of Operation:	Mon.-Thu., 8:30 A.M.-8:00 P.M., Fri., 8:30 A.M.-5:00 P.M.,
Notes:	Outpatient Individual, family, and group counseling. Serving all children & their families

Mental Health Counseling

Lighthouse family Services Association
1865 North Ridge Road
Lorain, OH 44055
PH: (440) 277-1800
Fax: (440) 277-9317

Contact Name: Karmen Simmons

Reimbursement Accepted: Medicaid

Referral Criteria: Client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #31 Cooper Foster Park Road, #41 West Lorain Loop

Hours of Operation: Mon., Tue. & Thu., 8:30 A.M.-8:00 P.M.,
Wed. & Fri., 8:30 A.M.-4:30 P.M.,

Notes: Outpatient services are for clients aged 5 years – the elderly

Lincoln Counseling Center
42707 North Ridge Road
Elyria, OH 44035
PH: (440) 233-8514
Fax: (440) 324-2093

Contact Name: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: Client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #31 Cooper Foster Park Road

Hours of Operation: Mon.-Thu., 8:30 A.M.-8:00 P.M., Fri., 8:30 A.M.-5:00 P.M.

Notes: Outpatient individual, family, and group counseling.
Serving all children & their families

Mental Health Counseling

Nord Center
6140 South Broadway
Lorain, OH 44053
PH: (440) 233-7232
24hr/day crisis hotline
PH: (800) 888-6161
Fax: (440) 233-5552

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#32 Cleveland Clinic/Amherst Loop
Hours of Operation:	Mon.-Fri., 8:30 A.M.-5:00 P.M. P.M. Evening appointments available
Notes:	Outpatient individual, family, couple and group counseling. Psychiatric case management

Pathways Counseling/Growth Center
312 3rd Street
Elyria, OH 44035
PH: (440) 323-5707
Fax: (440) 323-3016

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#11North Ridgeville/Center Ridge, #21 Oberlin/Wellington
Hours of Operation:	Mon.-Fri., 8:30 A.M.-5:00 P.M. P.M. Evening appointments available
Notes:	Outpatient individual, family, couple and group counseling

Prescription Medications

**Community Health Partners
Family Care Center
1800 Livingston Avenue
Lorain, OH 44052
PH: (440) 233-1093**

Contact Name:	Debbie Ewers
Reimbursement Accepted:	Medication is free funded by Ryan White Title I and Ohio Drug Assistance Program
Referral Criteria:	Doctor's referral
Documentation Required:	Proof of HIV status, income and residence
Bus Route/Rapid Line:	#2 Lorain/Elyria via Broadway
Hours of Operation:	Mon.-Fri., 9:00 A.M.- 4:00 P.M.
Notes:	Access point for ODAP (Ohio Drug Assistance Program)

Primary Medical Care

**Community Health Partners
Family Care Center
1800 Livingston Avenue
Lorain, OH 44052
PH: (440) 233-1093**

Contact Name: Debbie Ewers
Reimbursement Accepted: Services are free funded by Ryan White Title I
Referral Criteria: Client initiated
Documentation Required: Proof of HIV status, income and residence
Bus Route/Rapid Line: #2 Lorain/Elyria via Broadway
Hours of Operation: Mon.-Fri., 9:00 A.M.- 4:00 P.M.

**Lorain County Free Clinic
East 33rd & Pearl Avenue
Lorain, OH 44055
PH: (440) 277-6641
Fax: (440) 277-5160
Url: www.lcfreeclinic.org**

Contact Name: Receptionist will advise
Reimbursement Accepted: Services are free to clients who do not qualify for Medicare/Medicaid
Referral Criteria: Client initiated
Documentation Required: Proof of income and residence
Bus Route/Rapid Line: #1 Lorain/Elyria via Washington
Hours of Operation: Mon.-Fri., 9:00 A.M.- 4:00 P.M.
Notes: Medical, dental, surgical & vision services, including glasses
Clients ages 19-65

Substance abuse Treatment

Compass House
1440 Lexington Avenue
Lorain, OH 44052
PH: (440) 246-5111
Fax: (440) 246-5117

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community or client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #2 Lorain/Elyria via Broadway

Hours of Operation: Mon.-Fri., 8:00 A.M.-4:00 P.M.

Notes: Chemically dependent adult Males. In and out patient programs

Compass House
214 East 27th Street
Lorain, OH 44055
PH: (440) 244-4215
Fax: (440) 244-4225

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community or client initiated

Documentation Required: Medicaid card

Bus Route: #2 Lorain/Elyria via Broadway

Hours of Operation: Mon.-Fri., 8:00 A.M.-4:00 P.M.

Notes: Chemically addicted adults (females). In and out patient programs
Also provide in patient services for women with small children

Substance abuse Treatment

Lorain County Alcohol and Drug Abuse
230 Fourth Street
Elyria, OH 44035
PH: (440) 323-0860
Fax: (440) 323-0860

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community or client initiated

Documentation Required: Medicaid card

Bus Route/Rapid Line: #21 Oberlin/Wellington

Hours of Operation: Mon.-Thu., 8:00 A.M.-9:00 P.M.

Notes: Out patient therapy
for chemically dependant adolescents, women and adults

Psychiatric and Psychological Services
412 East River Street
Elyria, OH 44035
PH: (440) 323-5121
Fax: (440) 323-5134

Reimbursement Accepted: Medicaid

Referral Criteria: Doctor, community or client initiated

Documentation Required: Medicaid card

Bus Route: #51 East Elyria/Broad Street Loop

Hours of Operation: Mon.-Thu., 8:30 A.M.-8:00 P.M., Fri., 9:00 A.M.-5:00P.M.
Sat.: 8:00 A.M.-2:00 P.M.

Notes: Out patient substance abuse programs for all ages

Substance abuse Treatment

Recovery Resources
374 Broad Street, Suite 3
Elyria, OH 44035
PH: (440) 322-5400
Fax: (440) 322-5417
Url: www.recres.org

Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#51 East Elyria/Broad Street Loop
Hours of Operation:	Mon.-Thu., 8:30 A.M.-8:30 P.M., Fri., 8:30 A.M.-5:00 P.M.
Notes:	Out patient treatment for children, youth & adults.

Psychiatric and Psychological Services
412 East River Street
Elyria, OH 44035
PH: (440) 323-5121
Fax: (440) 323-5134

Reimbursement Accepted:	Medicaid
Referral Criteria:	Doctor, community or client initiated
Documentation Required:	Medicaid card
Bus Route:	#51 East Elyria/Broad Street Loop
Hours of Operation:	Mon.-Thu., 8:30 A.M.-8:00 P.M., Fri., 9:00 A.M.-5:00P.M. Sat.: 8:00 A.M.-2:00 P.M.
Notes:	Out patient substance abuse programs for all ages

Substance abuse Treatment

The Key
225 West 6th Street
Lorain, OH 44052
PH: (440) 244-4566
Fax: (440) 246-3884
Url: www.recres.org

Reimbursement Accepted:	Medicaid
Referral Criteria:	Client initiated
Documentation Required:	Medicaid card
Bus Route/Rapid Line:	#1 Lorain/Elyria via Washington, #2 Lorain/Elyria via Broadway, #41 West Lorain Loop
Hours of Operation:	24/7
Notes:	Residential & outpatient drug & alcohol treatment program for women, pregnant women & women with dependant children

Support Groups

The Ohio AIDS Coalition
48 W. Whittier Street
Columbus, OH 43206-2503
PH: (800) 226-5554
PH: (614) 444-1683
Fax: (614) 444-1376
www.oaconehope@aol.com

Contact Name:	Kevin Sullivan
Reimbursement Accepted:	Services are free funded by Ryan White Title I
Referral Criteria:	Client initiated
Documentation Required:	Proof of HIV status and income
Bus Route/Rapid Line:	N/A
Hours of Operation:	Mon.-Fri., 10:00 A.M.-5:00 P.M.
Notes:	Retreats Fri. 12:00 P.M.-Sun. 3:30 P.M. Retreats are held every three months.

MEDINA COUNTY
SERVICE AGENCIES

Burial Assistance

Cleveland Memorial Society
21600 Shaker Boulevard
Cleveland, OH 44122
PH: (216) 751-5515
Fax: N/A
www.community.cleveland.com/cc/memorialsociety

Contact Name: N/A

Reimbursement Accepted: One time \$15.00 membership fee

Referral Criteria: N/A

Documentation Required: N/A

Bus Route/Rapid Line: N/A

Notes: Members are eligible for low cost cremation or burial.

Ohio Cremation and Memorial Society
P.O. Box 65
Chardon, OH 44024
PH: (800) 555-2188
Fax: (440) 285-5427
ohiocremation.org

Contact Name: Kim Hayden

Reimbursement Accepted: One time \$25.00 membership fee

Referral Criteria: N/A

Documentation Required: N/A

Bus Route/Rapid Line: N/A

Referral Criteria: N/A

Notes: Members are eligible for low cost cremation.

HIV Testing

Medina County Health Department
4800 Ledgewood Drive
Medina, OH 44256
PH: (330) 723-9688
Fax: (330) 723-9697

Contact Name:	Jean Daniel, R.N., B.S.N.
Reimbursement Accepted:	Free
Referral Criteria:	N/A
Documentation Required:	N/A
Bus Route/Rapid Line:	Medina County Transit
Referral Criteria:	N/A
Notes:	Anonymous and confidential

Home Delivered Meals

Medina Meals On Wheels
P.O. Box 352
Medina, OH 44258
(330) 723-9699

Contact Name

Reimbursement Accepted

Referral Criteria:

Documentation Required:

Bus Route/Rapid Line: N/A

Notes:

Hospice Care

Hospice of Medina County
797 North Court Street
Medina, OH 44256

Hospice at the Inn
100 High Point Circle
Medina, OH 44256

PH: (330) 722-4771
PH: (800) 700-4771
www.hospiceofmedina.org

Contact Name:	Receptionist will advise
Reimbursement Accepted:	Medicare/Medicaid
Referral Criteria:	Doctor's referral
Documentation Required:	Doctor's referral and proof of insurance

Hospice of the Western Reserve
300 East 185th Street
Cleveland, OH 44119
PH: (216) 383-3776
(Residential) Robert Phillips-Plona
PH: (216) 231-8650
(in home) Pamela Fessler

Contact name:	see above
Reimbursement Accepted:	Ryan White funding
Referral Criteria:	Doctor's referral
Documentation Required:	Physician's referral, proof of insurance and residence
Bus Route/Rapid Line:	N/A
Hours of Operation:	24/7

Housing Assistance

AIDS TASK FORCE

Housing Assistance

Salvation Army Community Center - Medina
425 West Liberty Street
Medina, OH 44258
PH: (330) 722-6488
Fax: (330) 723-1086

Contact Name: Receptionist will advise
Reimbursement Accepted: N/A
Referral Criteria: N/A
Documentation Required: Proof of income and proof of residence
Bus Route/Rapid Line: Medina County Transit

Salvation Army Community Center
Brunswick Service Unit
4274 Manhattan Circle, Suite 104
Brunswick, OH 44212
PH: (330) 273-9176

Contact Name: Receptionist will advise
Reimbursement Accepted: N/A
Referral Criteria: N/A
Documentation Required: Proof of income and residence
Hours of Operation: 24/7

Mental Health Counseling

Alternative Paths, Inc.
246 Northland Drive #200 A
Medina, OH 44256
PH: (330) 725-9195
Fax: (330) 725-9187
www.alternativepaths.org

Contact: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: none needed

Documentation Required: Proof of insurance and residence

Bus Route/Rapid Line: Medina County Transit

Hours of Operation: Intake Mon.-Fri. 8:00 A.M.-5:00 PM.

Note: Out patient counseling and psychiatric consult when deemed necessary.

Catholic Charities
246 Northland Drive #200 A
Medina, OH 44256
PH: (330) 723-9615
www.Clevelandcatholiccharities.org/Services%20Corp/Medina.htm

Contact: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: none needed

Documentation Required: Proof of insurance and residence

Bus Route/Rapid Line: Medina County Transit

Hours of Operation: Intake Mon.-Thu. 9:00 A.M.-5:00 PM.
Fri. 9:00 A.M.-3:00 PM.

Note: Out patient counseling

Mental Health Counseling

Northland Counseling
801 East Washington Street, #150
Medina, OH 44256
PH: (330) 722-9804
Fax: (330) 725-3517

Contact:	Receptionist will advise
Reimbursement Accepted:	Medicaid
Referral Criteria:	none needed
Documentation Required:	Proof of insurance and residence
Bus Route/Rapid Line:	Medina County Transit
Hours of Operation:	Intake Mon.-Thu. 9:00 A.M.-8:00 PM. Fri., 9:00 A.M.-5:00 PM., Sat., 9:00 A.M.-1:00 P.M.
Note:	Out patient counseling

Substance Abuse Treatment

Alcohol and Drug Dependency Services of Medina County
246 Northland Drive
Medina, OH 44256
and
4274 Manhattan Circle Drive, Room #106
Brunswick, OH 44212
PH: (330) 723-9600
Fax: (330) 722-1446

Contact: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: none needed

Documentation Required: Proof of insurance and residence

Bus Route/Rapid Line:

Hours of Operation: Intake Mon.-Thu. 8:00 A.M.-9:00 P.M., Fri., 8:00 A.M.-5:00 P.M.

Note: Out patient treatment

Catholic Charities
246 Northland Drive #200 A
Medina, OH 44256
PH: (330) 723-9615
[www. Clevelandcatholiccharities.org/Services%20Corp/Medina.htm](http://www.Clevelandcatholiccharities.org/Services%20Corp/Medina.htm)

Contact: Receptionist will advise

Reimbursement Accepted: Medicaid

Referral Criteria: none needed

Documentation Required: Proof of insurance and residence

Bus Route/Rapid Line:

Hours of Operation: Intake Mon.-Thu. 9:00 A.M.-5:00 P.M. , Fri. 9:00 A.M.-3:00 P.M.

Note: Out patient counseling

Support Groups

The Ohio AIDS Coalition
48 W. Whittier Street
Columbus, OH 43206-2503
PH: (800) 226-5554
PH: (614) 444-1683
Fax: (614) 444-1376
www.oaconehope@aol.com

Contact Name:	Kevin Sullivan
Reimbursement Accepted:	\$85 for weekend retreat. Ryan White Title One funded scholarships for those who qualify
Referral Criteria:	Self referral
Documentation Required:	proof of HIV status and income
Bus Route/Rapid Line:	N/A
Hours of Operation:	Mon.-Fri., 10:00 A.M.-5:00 P.M.
Notes:	Weekend retreats Fri. 12:00 P.M.-Sun. 3:30 P.M. Retreats are held every three months.